



GIG
CYMRU
NHS
WALES

Partneriaeth
Cydwasaethau
Gwasanaethau Dyfarniadau Myfyrwyr
Shared Services
Partnership
Student Awards Services

Payment Queries

Frequently Asked Questions



GIG
CYMRU
NHS
WALES

Partneriaeth
Cydwasaethau
Gwasanaethau Dyfarniadau
Shared Services
Partnership
Student Awards Services

Questions	Response
Payment Queries	
When will I receive payment of my Bursary and additional allowances if eligible?	Once you have submitted your application and it has been approved, your university will also be aware of this and will organise payment. Your university administers the payment of the Bursary and its additional allowances and decides when payment will commence and the frequency of instalments. Any payment queries, please contact your university.
Once I submit my application, how long will it be before I receive an update?	Once an application has been submitted it can take up to 20 working days for your application to be reviewed by an Assessor. If there are any issues with your application, or we require further information, you will be contacted via email.
How often will I receive payments?	Payments are usually made in monthly instalments, usually over 12 months depending on your university. Please contact your University's Finance Department if you have any queries.
What will happen to my payments if I take an Interruption of study?	If you take an interruption of study payments will cease and will be calculated on your period of attendance. Your university will need to inform Student Awards Services of the details of the break in training and when you are due to return to study.
How will my tuition fees be paid?	This is an internal process between the University and HEIW.
How is my Bursary paid?	This will be paid into the student's bank account as detailed on your Bursary account. If you need to change your bank details, please do this on your online Bursary account and inform your University Finance Department.
How long does it take to assess an application?	Once all the evidence has been sent in it can take up to 20 working days for your application and supporting evidence to be assessed. If you do not hear from us within that time, please do not worry, if there are any issues with your application a member of the team will contact you to discuss this.

	<p>How and when will the NHS Wales Bursary be paid?</p>	<p>Your university is responsible for making payments so please contact the Finance Department of your University who will be able to advise you further.</p>
--	---	---