

# NHS Wales Shared Services Partnership Specialist Estates Services

## Newsletter Issue 16

### Inside this Issue

Meet our Director and Deputy Director .....	1
University of South Wales to create Real Estate Degree starting Autumn 2023 .....	2
SES/IHEEM Regional Conference 2023 .....	4
SES Development Day 2023 .....	11
All Wales Endoscopy Conference .....	12
Staff changes .....	14
History Corner NHS 75 <sup>th</sup> Birthday .....	15



GIG  
CYMRU  
NHS  
WALES

Partneriaeth  
Cydwasaethau  
Gwasanaethau Ystadau Arbenigol

Shared Services  
Partnership  
Specialist Estates Services

## Meet our Director and Deputy Director

---

Many of you will recall that our last Newsletter paid tribute to the service of Neil Davies as SES Director ahead of his retirement in March this year.

We are delighted to announce that following on from Neil, Stuart Douglas has been promoted to the role of Director, and Simon Russell to the role of Deputy Director.

Following a highly successful career working across the South of England as an estates advisor for major NHS development programmes both within the NHS and as a consultant, Stuart joined NWSSP SES as Head of Estates development in 2018. He rapidly integrated into the team providing advice to Welsh Government and Health Boards across Wales.

Stuart became our Deputy Director in August 2021, providing support to the Director in ensuring that services to Welsh Government and Health Boards are coordinated and delivered to meet their requirements. Stuart took over the directorship in April 2023.

Stuart has an Honours Degree in Quantity Surveying and a Post Graduate Diploma in Leadership. He is a Chartered Quantity Surveyor, a Member of the Association for Project Management, and an NHS Estates Accredited Project Director for major development schemes in the NHS.

Simon was previously our Head of Engineering has taken over as Deputy Director. He has over 34 years of experience working in multi and single-discipline teams as a Chartered Engineer in Design and Construction Projects since graduating from Cardiff University and 11 of those years has been here at SES.

During his time at NWSSP Simon has previously undertaken the role of Authorising Engineer High Voltage before leading the Engineering team over the past few years providing engineering-related advice, particularly during the COVID-19 pandemic.

As Deputy Director at SES, he is now responsible for the management of the Specialist Estates NHS facing sections including Property; Estates Development; Engineering and Building for Wales.

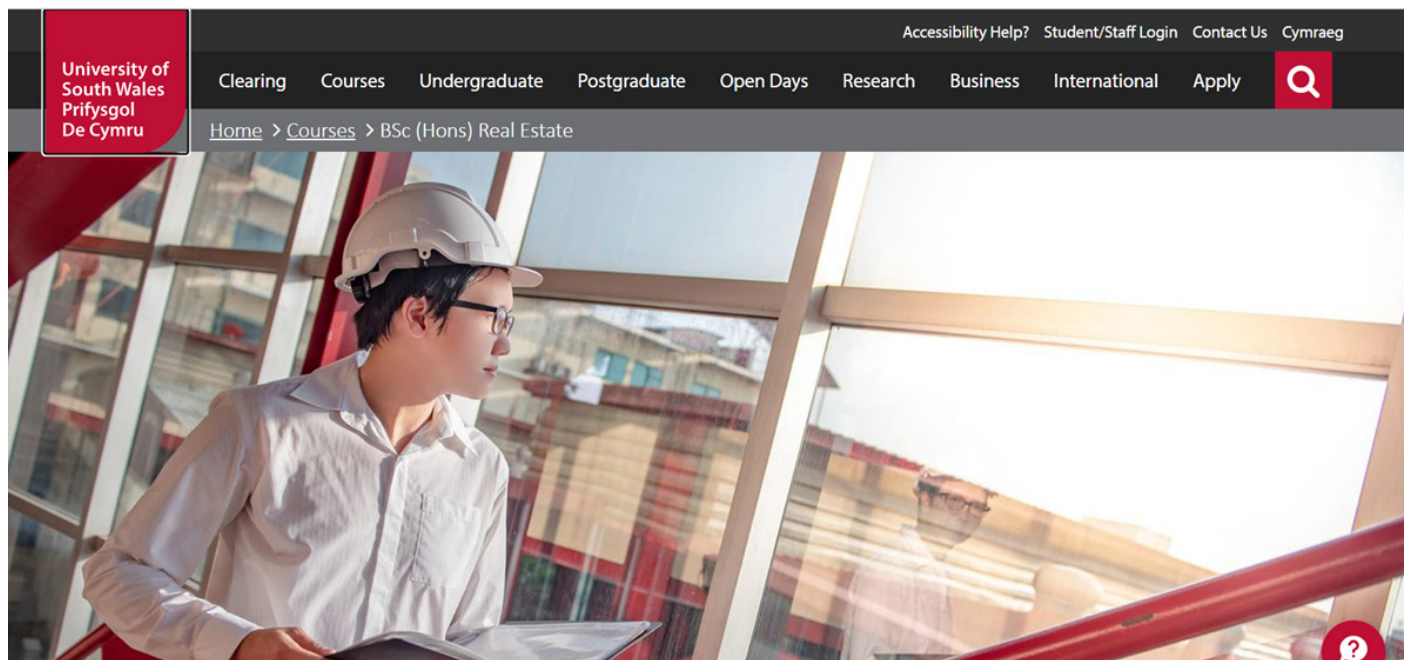


**Stuart Douglas**



**Simon Russell**

# University of South Wales to offer Real Estate Degree starting Autumn 2023



After a gap of almost 20 years, following the closure of the Property Management & Valuation degree course at the then University of Glamorgan in the early 2000s, a BSc (Hons) Real Estate degree will commence in September 2023 at the Treforest campus of the University of South Wales (USW).

The University of Glamorgan and its predecessor, the Polytechnic of Wales (the 'College of Knowledge') had a long tradition of surveying and built environment courses. They produced a great many of the general practice (GP) chartered surveyors currently working in South Wales (including 40% of the SES Property team).

It is hoped that the creation of the Real Estate course will start to deliver a new generation of GP chartered surveyors to help address the chronic shortage, and ageing stock, of GP chartered surveyors in South Wales (caused by the 20-year absence of such a course) which has made recruitment in both the public and private sector so difficult in recent times.

The Real Estate course has come about following an approach to USW by Clive Ball (Head of Property at SES) after he discovered that USW was developing a Building Surveying course.

An encouraging response to his initial approach led to the establishment of a working group, a survey of the public and private sector (to evidence demand) and the development of a business justification case which was approved by USW in autumn 2022 and validation of the course by USW in March 2023.

The course is also being designed in discussion with the Royal Institution of Chartered Surveyors (RICS) with an application for RICS accreditation to be submitted during 2023.

Funding has been obtained from Welsh Government's Asset Collaboration Programme Wales (Phase 3), via Ystadau Cymru, to promote the course via an internet and social media campaign and additional promotional materials are being produced to attract students to the course.



The Network75 scheme enables students to graduate with a degree, 5 years of work experience and no student debt! The scheme has been successfully used by various NHS organisations in Wales including NWSSP bringing lawyers, business/HR managers, project managers and engineers into the Service.

We have recently received approval and funding to take a Network75 student from the USW Real Estate degree course in September 2023, with the intention that future students will be taken every other year thereafter. The students will work within the SES Property team gaining skills and experience that will align with the course modules they are studying and the competencies of the RICS Commercial Real Estate pathway.

After graduating, the intention is for the students to remain in the Property team, as permanent SES employees, whilst undertaking an intensive 2-year training programme to prepare them to qualify as Chartered Surveyors (and SES Property Surveyors of the future).

You can find out more about the course at:

- ➔ USW website - [BSc \(Hons\) Real Estate | University of South Wales](#)
- ➔ UCAS website - [digital.ucas.com/coursedisplay](https://digital.ucas.com/coursedisplay)
- ➔ Network 75 website - [Degree Courses | University of South Wales](#)

The Network75 scheme is unique to USW and comprises a combined work placement and part-time study route to a degree allowing students to 'Work, Earn and Learn!' Network75 students can apply their academic knowledge to real-life work within their host company (which pays the student's tuition fees and an annual bursary) gaining the necessary skills, experience and qualifications that are highly sought after by the industry.

Should you know of anyone, inside or outside work, who might be interested in studying this course, please make them aware of it. Alternatively, if they, or you, would like to discuss the course further please get in touch.



**Clive Ball**

Head of Property

[clive.ball@wales.nhs.uk](mailto:clive.ball@wales.nhs.uk)

# SES/ IHEEM All Wales Regional conference 2023

**Working in partnership with IHEEM, we co-hosted the triennial 'All Wales Regional Conference' at Cardiff City Stadium in May. Along with 2 days of seminars, a gala dinner was held with an awards ceremony to recognise the fantastic work that goes on in the NHS engineering and estates management field throughout Wales.**

## Keynote Speakers

We were delighted to welcome Judith Paget (Director General NHS Wales) and Nicola Prygodzicz (CEO Aneurin Bevan University Health Board) to provide excellent keynote speeches, which served to introduce the theme of the conference.

They were joined by our Director, Stuart Douglas who presented on Key Challenges facing NHS Estate Services. Noting that Backlog Maintenance has now passed the £1Bn mark, he encouraged colleagues to focus on getting good and clear information for health organisation board members to refer to as the basis for making investment decisions.

Reflecting on the limited resources available, Stuart promoted the adoption of a review of estate portfolios to identify unoccupied or under-utilised space which can be rationalised to improve the efficiency of estate use (and running costs).

Highlighting the UK Government Property Strategy 2022-30, Stuart reminded colleagues that a vision of the future public estate is one that is smaller, digitally advanced and facilitating multi-agency collaboration.



*Director, Stuart Douglas, presenting on Key Challenges facing NHS Estate Services.*

## Showcasing the Network 75 Programme



Rebecca highlighted that the application process is quite simple, from applying and interviewing at USW to finding a suitable placement at a prospective host company. Talking of her 5 years of experience on the scheme, she said she had had many amazing opportunities to work with skilled and knowledgeable engineers, who have always taken the time to explain concepts to her and show her on-the-job information that will benefit her development as an engineer.

Abbie noted that the benefit of working within the NHS is the wide range of experience available in building services. Most of Abbie's experience has been on secondment at Velindre Cancer Centre.

Abbie noted that it was such a great learning curve to work in a specialised hospital. The patients are immune compromised, so the level of water management there is remarkable. This enabled her to learn so much about the implementation of 'WHTM 04-01' and Water Safety Plans, creating water sampling regimes and PPM schedules.

In closing, Rebecca and Abbie said they were delighted to have followed Network75 route and would recommend it to potential students and employers alike.



We were also able to hear from our very first Network 75 student Aidan Parkes who came to share his reflections, having completed a mechanical engineering degree. Aiden enrolled with Network75 in 2015 and joined SES in 2017 to broaden his experience for the final stages of his degree which he achieved in 2020.

Having secured vast experience during his training, he joined our Decontamination Team, who were thrilled to have him and will be able to develop and refine his skills to offer long-term support to our NHS colleagues across Wales.

# Workforce Development

Jason Williams and Mark Furmage

**Jason (Assistant Head of Operational Estates, Cwm Taf Morgannwg) and Mark (CTUHB Decontamination Officer)** spoke on the challenges of retaining and developing the Operational Workforce; reminding delegates that we are faced with an ageing workforce and a limited pool of young people available for recruitment, training and career-long development within the NHS Wales system.



Jason



Mark

# Compliance, Governance and Assurance in NHS Wales

Anthony Pitcher

**(Senior Fire Safety Advisor, SES)** addressed the subject of decarbonisation and the challenges of ensuring that fire safety is appropriately considered to offer environmentally sound and safe hospital facilities. Anthony considered the move away from 'safe' framing solutions such as concrete and the adoption of alternative 'sustainable' solutions such as timber, concluding that time and care needs to be taken to ensure that we deliver appropriately balanced safe and sustainable solutions.



Anthony also provided advice on safety considerations to be adopted with the use of Photovoltaic installations and batteries: He highlighted that the fire risks presented by electric vehicles need to be carefully considered when planning the provision of car parking and charging facilities.

John Prendergast

John **(Senior Decontamination Engineer, SES)** and Peter Davies **(Decontamination Engineer, SES)** co-chaired an enlightening discussion with co-hosts Eddie McLaughlin (Monklands replacement Project Team, NHS Scotland), and Graham Stanton (IHEEM Consultant) exploring the issue of engineering governance required to support the various healthcare services.



A wide range of questions were asked covering topics such as APs (authorised persons) and CPs (competent persons) and how the high standards of the NHS can be maintained. As with many other industries, the NHS currently sees significant variation in the standards of engineers operating across the UK and the need to explore means of providing assurance that our APs and CPs are qualified, and their skills are up to date.

# Building For Wales: Framework 2024 Update

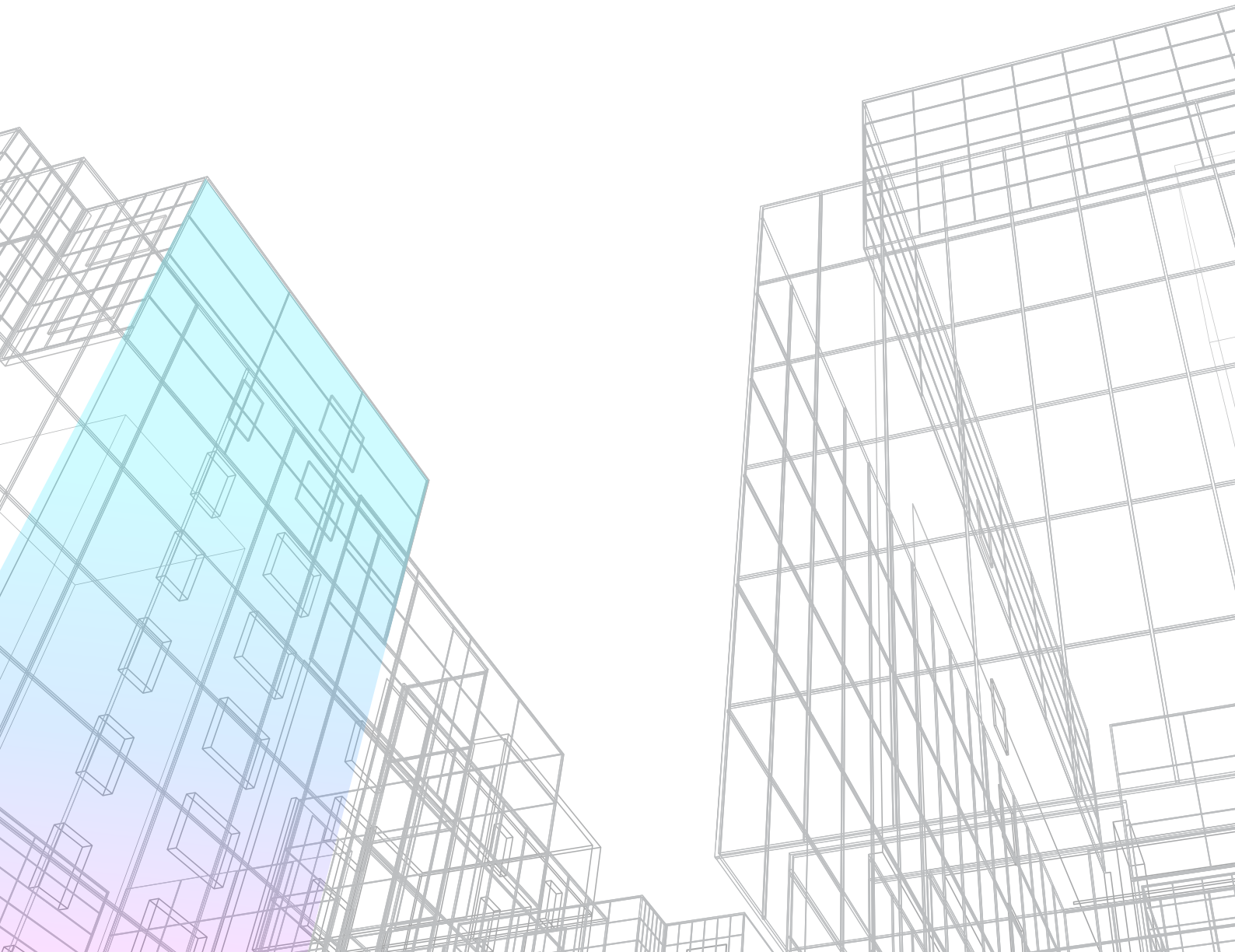
Andrew Waddington

**(Head of Building for Wales, SES)** provided an update on progress in establishing the next generation 'NHS Building for Wales 2' Frameworks that will deliver capital construction schemes for NHS Wales with works cost (ex. VAT) more than £7m following the expiry of current arrangements in April 2024.



The Frameworks will be split into two lots for works between £7m - £20m with a pipeline of £355m and works more than £20m with a pipeline of £242m and run for a period of four years, with increased emphasis on delivery of integrated primary, community & social care facilities.

Separate frameworks will be established to appoint four Supply Chain Partners (with integrated supply chains of designers and services installers), four Project Managers, four Cost Advisors and three NEC Supervisors. Bidders were required to submit their expressions of interest in the frameworks by 21 June 2023. Shortlisted firms will be invited to submit bids from the week commencing 16th October 2023.



# Showcasing Major NHS Wales Schemes

Stephen Gardiner

**(CVUHB Head of Capital Planning)** chaired a session where presentations were offered on two of our most recent major capital schemes in Wales: in each case incredibly challenging, but also different, and provoking great questions and lively discussion.

Jeremy Holifield

**(CTUHB Responsible Officer PCH CP)** provided a presentation on the £220m phased refurbishment scheme at the Prince Charles Hospital in Merthyr, which started in 2020 and is scheduled for completion in 2026. Jeremy highlighted the challenges of decanting services around the site to make space for Tilbury Douglas to complete the works and ensure that the works do not adversely impact the day-to-day provision of healthcare services to patients and visitors.



Hannah Capel

**(Associate Director of Capital Projects ABUHB and David Leverton, Design Leader with Laing O'Rourke)**

provided a joint presentation on the development of the New Grange Hospital, at Llanfrechfa. The facility was constructed on a green field site, commencing in 2017 and incorporating Modern methods of Construction techniques involving a considerable proportion of the building to be constructed off-site.



Fair to say, delegates came away from these presentations with a sense of pride that we can deliver the major scheme in Wales, even under the most challenging of circumstances!

## And More

Along with Peter Sellars (CEO, IHEEM), and Alison Ryan (COO, IHEEM), we also heard from a wide range of speakers from within NHS Wales and other relevant healthcare sectors to give invaluable insight into the topics facing the event's theme of 'Confronting the Estates Challenges of the Future.'



**Peter Sellars**

*CEO*



**Alison Ryan**

*COO*

## And 'Our Award Winner!'

The Gala Awards Dinner was a remarkable success. Guests were delighted to hear from Wynne Evans, the infamous GoCompare celebrity, Our Network75 student Joel Holley, currently in his 4th year of his electrical engineering degree won 'Apprentice of the Year' at the awards gala dinner. Congratulations Joel and good luck with your final year of study!



## Capital Project of the Year

The award for Capital Project of the Year went to Liz Lloyd and the team at Betsi Cadwaladr University Health Board, for the capital project of the installation of new imaging equipment across the Health Board's sites, resulting in 'significant benefits within diagnostic services, including major reductions in waiting times.'



## Sustainability Award

The Sustainability Award, went to Paul Williams of Hywel Dda University Health Board, for a 4.5 MW solar farm at its Hafan Derwen site in Carmarthen. The Health Board was recognised for both the solar farm's sustainability and environmental benefits to the local community. Beverley Radford, a member of the Estates team at Swansea University Health Board, was Highly Commended for a £13.9 m multi-phased programme of work to 'introduce decarbonisation' at a number of the Health Board's sites.



## Estates & Facilities Team of the Year Award

The Estates & Facilities Team of the Year Award was presented to Andrew Poole, at the Cardiff and Vale University Health Board, on behalf of the team – which was nominated because team members 'consistently live and breathe' the Board's values and behaviours of 'kind and caring, respectful, trust, integrity, and personal responsibility'. The Operational Estates Team serving both Ysbyty Cwm Rhondda and the Royal Glamorgan Hospital (operated by Cwm Taf Morgannwg University Health Board) was Highly Commended for its commitment – 'during and post-pandemic and during a number of unforeseen infrastructure challenges over the year.'



## Champion of Champions Award

The Champion of Champions Award was presented to Chris Scully, Senior Operational Estates Manager at Prince Charles Hospital, part of Cwm Taf Morgannwg University Health Board. The judges said he had been 'the ultimate professional for many years,' having begun his career with Aneurin Bevan University Health Board. Dave Francis, an Engineering Supervisor at Betsi Cadwaladr University Health Board, was Highly Commended for his work on the Wrexham Critical Care Project in 2022. As M&E Supervisor, he has been with the Health Board for over five years and brought with him a wealth of experience from his previous role within the chemical industry.



## Lifetime Achievement Award

Graham Jones, the current Welsh Branch chair, a stalwart for the Institute and its activities – including conference and seminar events in Wales – for many years, was awarded the IHEEM Lifetime Achievement Award.



# SES Development Day 2023

On June 6th we held our first SES development day in several years, with the aim to allow staff to meet up with colleagues again and, in some cases, meet new colleagues for the first time. In the days of agile working, it is incredibly important to make sure that we continue to meet face-to-face.

People & OD's Julia Denyer and Laura Price facilitated the day, providing activities that enabled staff to interact and learn new things about each other. 'Human Bingo' was a great icebreaker, as staff had to find out facts about each other such as who 'prefers cats over dogs,' who 'has blue eyes,' and who is 'an only child,' etc. Mixing everyone up into separate groups and being 'lost at sea' meant we worked with others we may not have had a chance to otherwise and prioritising a list of items to help us 'survive' the wreckage provided interesting conversations and differing views. Bars of chocolate and a bottle of rum seemed high on many people's priorities!!

The activity helped us to understand how people approach logical tasks, which could help us understand the way different team members approach working tasks day-to-day.

After a break for lunch and a further chance to get to know each other, we met back for a presentation on the annual customer satisfaction survey by Ray Selby, Head of Estates Development and Suzanne Pullen, Business Support Manager. It brought an awareness to staff of how SES is performing and how important our work is, allowing staff to consider how we can improve the services we provide. We were able to see past responses and ask questions about where we go from here.

Messages of thanks from Tracy Myhill and an in-person, Neil Frow rounded off the day. Neil commended the work of staff throughout the recent years and impressed on the importance of making sure that we stay connected and present with not just our teams but with the whole department as together we can achieve important things. Overall, the day was an enormous success with very positive feedback. SES staff can look forward to events like this in the future.



**Emma Mazey**

Information Officer

[Emma.mazey@wales.nhs.uk](mailto:Emma.mazey@wales.nhs.uk)



# All Wales Endoscopy Decontamination Conference 2023

The All-Wales Endoscopy Forum (hosted by SES and facilitated through IHEEM and Corporate Sponsors) was held in June 2023 in Builth Wells Showground.

As always, the event was a tremendous success; many attendees from Health Boards from across Wales enjoyed a wide range of presentations. John Prendergast, Senior Decontamination Engineer, started off the forum's talks with a discussion surrounding the backlog of endoscopy procedures suffered throughout NHS Wales, along with words of caution around potential solutions, both short and long-term.



A great collaborative presentation from Nick Collington of Actiform, along with Richie Reed of Wassenberg, kicked off the presentations from a corporate perspective. Their presentation displayed prospective layouts of manufactured and installed endoscope reprocessing solutions. Their stand also offered a VR tour for attendees to enjoy a first-person perspective.

Meredith Smart of 2030 Labs then introduced the provocative topic of Manual vs Automated endoscope decontamination. With such a widely debated topic, and both camps full of stark advocates; Meredith talked through evidence for both points of view with vast amounts of data displayed to back up claims made.



Paul Caesar of Pentax Medical then gave a terrific talk on a manufacturer's perspective of endoscopes, particularly decontamination. Themes included the "Why and How" of endoscopy decontamination, with a detailed run-down of processes, and highlighted areas for innovation, development, and sustainability.



# All Wales Endoscopy Decontamination Conference 2023

The afternoon's interactive session generated a lively discussion, followed by a well-researched slot on the Endoscope Channel Patency delivered by Simon and Zoe from iMon the methods and complexities surrounding channel patency testing, in their different forms, and how they fit into the process.



In the final session of the day, John Prendergast provided a presentation on revising the management of CP(D)s (Competent Person Decontamination).

John's experience on the subject matter as an Authorising Engineer (Decontamination) in SES meant that forum attendees were left with valuable takeaways and actionable solutions for enhancing the management of competent personnel – particularly for the role of Authorised Persons in the field of decontamination.

The All-Wales Endoscopy Forum provided those who attended with invaluable opportunities to connect with like-minded professionals, industry experts, and key stakeholders for endoscopy in Wales. This wealth of information has empowered our team along with Health Board staff, with fresh perspectives. We are particularly grateful to members of staff within the decontamination team of SES and IHEEM for making the event possible, we would also like to offer a big thank you to the corporate sponsors with an array of stands and break periods showcasing products/services on the day of the event and also thanks to the Health Boards in supporting this event.



**Aidan Parkes**

Decontamination Engineer

[Aidan.parkes2@wales.nhs.uk](mailto:Aidan.parkes2@wales.nhs.uk)

# History Corner: NHS 75<sup>th</sup> Birthday

---

## Farewells

The end of the financial year heralded several retirements including our Director, Neil Davies: Framework Manager, Kevin Ray and Senior Performance Standards Engineer, Dylan Evans.

We wish them all the very best in their future endeavours and thank them for their invaluable services to NHS Wales and SES.

## Appointments and Arrivals

It's been a busy few months at SES in terms of staff changes.

First, **Sian Cornwell-Shaw** been promoted to Senior Property Surveyor, taking on the responsibility of guiding the new Network75 student through all things Property related, congratulations Sian!



**Thomas Kuehn** has joined the Building for Wales team. Thomas previously assisted on the Laundry Transformation Project but has now taken up the role of full-time Framework Manager.



**Rebecca Mason** and **Aran Chaplin** have joined the Engineering team as permanent Assistant Engineers following successful completion of their Network75 degree courses. We are very proud to announce that both passed their courses with First Class Honours! Congratulations!



A warm welcome to **Rohan Megahey** who has joined the Estates Development Team as Assistant Fire Safety Advisor, working closely with Anthony Pitcher and Stuart Hanger.



**Mark Gapper** has re-joined SES after taking up the position of Head of Engineering in the Capital Planning Department at Morrison Hospital. Mark has taken over from Simon Russell as Head of Engineering in SES. Welcome back Mark!



# History Corner: NHS 75<sup>th</sup> Birthday



To mark the NHS' 75th birthday we take a look back on the amazing years of healthcare provided by NHS Wales. As you probably already know the NHS was founded by Aneurin Bevan on July 5th, 1948, with the aim of the service to be free at the point of delivery. Powers over the NHS in Wales came under the Secretary of State for Wales in 1969 and then the responsibility was passed to the Welsh Assembly and Executive under devolution in 1999.

<sup>1</sup> Welsh Government, Digest of Welsh Historical Statistics 1700-1974, Table 10, 4 July 1985

<sup>2</sup> Welsh Government, Staff directly employed by the NHS: as at 31 December 2022

The main purpose of the NHS was “*the establishment of a comprehensive health service designed to secure improvement in the physical and mental health of the people of England and Wales and the prevention, diagnosis and treatment of illness*”. This has continued to be a driving factor in the modern day, although the pressure on the services that the NHS faces today could never have been predicted.

The NHS started with just 9,900 medical staff including nurses<sup>1</sup>. As of December 2022 the overall headcount including medical, estates staff and administration and non-medical staff was 106,995<sup>2</sup>.

The NHS in Wales is made up of 7 Health Boards, 3 Trusts and 2 Special Health Authorities. NWSSP sits alongside these organisations as an independent mutual organisation, hosted by Velindre University NHS Trust.



*Aneurin Bevan, Minister of Health, on the first day of the National Health Service, 5 July 1948 at Park Hospital, Davyhulme, near Manchester*

# History Corner

---

## Notable events in NHS Wales<sup>3</sup>

**1956:** Velindre Hospital opens in Cardiff, which is the first under the NHS whereas the most recent hospital in NHS Wales is the Grange Hospital in Newport.

**1961:** The contraceptive pill is made widely available.

**1966:** Bronglais Hospital, Aberystwyth opens.

**1969:** Nevill Hall Hospital, Abergavenny opens.

**1971:** University Hospital of Wales, Cardiff opens.

**1975:** First Patient Controlled Analgesia equipment was introduced to represent the views of the public.

**1984:** Ysbyty Gwynedd, Bangor opens.

**1985:** The Princess of Wales Hospital, Bridgend opens.

**1986:** First AIDS health campaign launched.



*Queen Elizabeth II visits Cardiff. The Queen, accompanied by W.R Jeffcott, chairman of the Hospital Management Committee, stops to talk to some of the crowd who waited to see her as she walked from the hospital to Cardigan House. 19th November 1971.*

# History Corner

---

**1987:** Institute of Medical Genetics opens in Cardiff.

**1998:** NHS Direct established, providing health advice and information. NHS Direct became NHS Direct Wales in 2001.

**1999:** The National Assembly for Wales is established in Cardiff.

**2001:** NHS Direct Wales is launched, providing a 24-hour telephone and internet health advice service for non-emergency incidents.

**2002:** Cancer Research UK scientists in Wales announce a discovery that could help halt the rapid spread of breast cancer.

**2007:** Free prescriptions are introduced in Wales.

**2009:** New NHS Wales system introduced. The new system established seven Local Health Boards and three NHS Trusts.

**2011:** Free parking was introduced in Welsh Hospitals.

**2015:** The NHS Wales Organ Donation Register is created, introducing a soft 'opt-out' system for consent to organ donation.

**2020:** The COVID19 pandemic hits the world.

**2020:** The Dragon's Heart Hospital opened in the Principality Stadium as a temporary solution during the pandemic to help ease pressure. It was decommissioned towards the end of October and early November 2020. It was the third of the COVID-19 hospitals set up in the United Kingdom, and the first in Wales. It had 300 beds, with space to expand to up to 2,000.

**2020:** In December the COVID vaccine was rolled out to healthcare workers across Wales and the UK<sup>4</sup> swiftly followed by the more vulnerable in society and then to the general population.

**2020:** The Grange University Hospital was built ahead of time in order to face the challenges of the COVID19 pandemic and the winter season.

**2021:** The second round of the COVID19 vaccine was rolled out in Wales at the beginning of the year, first to healthcare workers, then to the vulnerable then to the general population.

<sup>3</sup> [https://www.nhsconfed.org/system/files/media/Celebrating-70-Years-of-the-NHS-Wales\\_0.pdf](https://www.nhsconfed.org/system/files/media/Celebrating-70-Years-of-the-NHS-Wales_0.pdf)

<sup>4</sup> [Covid: Health and care workers get first vaccine in Wales - BBC News](#)



# Closing Comments

---

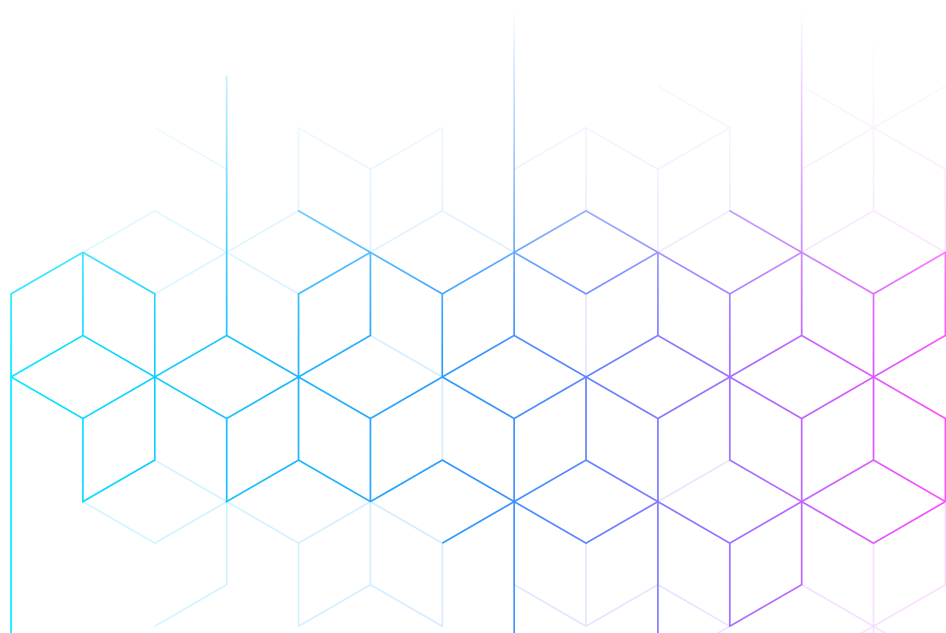
The 75th year of the NHS will certainly be memorable for a number of reasons. In Wales, we are faced with the challenges of an in-year deficit requiring difficult choices to be made, and in the estates and facilities field, we will need to operate efficiently, whilst providing very clear information to our respective boards on where risks prevail and where investment priorities lie for continued safe operation of the estate, which of course has an investment backlog of over £1Bn.

Against this background, Welsh Government (Capital Estates & Facilities) have challenged us all to take the opportunity at this time to try and identify estate which can be disposed of or rationalised to provide for a leaner configuration sized to maximise use, focus investment where its most needed and accommodate inter agency cooperation. For us at SES and other NWSSP divisions, we are likely to see a move to new accommodation in the new year, offering much needed cost efficiencies.

Aside from the day-to-day challenges, our IHEEM regional Conference in May was a momentous event for professionals to join together to learn and to celebrate excellence. Seeing presentations from our colleagues on the complex schemes we have been able to deliver successfully was encouraging, and being part of the Gala awards where people's achievements and dedication was recognised was an absolute privilege.

Looking at our own organisation, we were thrilled to get everyone together at our staff away day. So many staff had not met one another before, and as we shared what our various sections do, I think there was a real pride in the wide-ranging contribution we are able to make to the NHS across Wales.

Simon and I are thrilled to see our staff developing in terms of skills, qualifications, and ongoing delivery of excellence to our customers. Having 2 of our Network 75 students join us as permanent staff this month is a great encouragement and, taken together with having a pipeline of students across a broadening range of disciplines, provides grounds for confidence in the future of estates and facilities services to our NHS.





[ses.info@wales.nhs.uk](mailto:ses.info@wales.nhs.uk)



02920 904118



@SES\_Information



NHS Wales Shared Services Partnership - Specialist Estates Services



[nwssp.nhs.wales/ourservices/specialist-estates-services/](http://nwssp.nhs.wales/ourservices/specialist-estates-services/)



Specialist Estates Services,  
3rd Floor,  
Companies House,  
Crown Way,  
Cardiff,  
CF14 3UB



GIG  
CYMRU  
NHS  
WALES

Partneriaeth  
Cydwasaethau  
Gwasanaethau Ystadau Arbenigol

Shared Services  
Partnership  
Specialist Estates Services