



## Primary Care Services – Prescription Pricing Production Quality Status 2024-2025

### Net Cash Value – Accuracy Rates:

Payment Month	Pricing Month	Actual %	SLA %	Diff - %
Apr-24	Jan-24	99.85	99.8	0.05
May-24	Feb-24	99.89	99.8	0.09
Jun-24	Mar-24	99.81	99.8	0.01
Jul-24	Apr-24	99.94	99.8	0.14
Aug-24	May-24		99.8	
Sep-24	Jun-24		99.8	
Oct-24	Jul-24		99.8	
Nov-24	Aug-24		99.8	
Dec-24	Sep-24		99.8	
Jan-25	Oct-24		99.8	
Feb-25	Nov-24		99.8	
Mar-25	Dec-24		99.8	
	<b>AVERAGE</b>	<b>99.87</b>	<b>99.8</b>	<b>0.07</b>

### Keying - Accuracy:

Payment Month	Pricing Month	Actual	SLA	Variance
Apr-24	Jan-24	99.77	99	0.77
May-24	Feb-24	99.63	99	0.63
Jun-24	Mar-24	99.70	99	0.70
Jul-24	Apr-24	99.63	99	0.63
Aug-24	May-24		99	
Sep-24	Jun-24		99	
Oct-24	Jul-24		99	
Nov-24	Aug-24		99	
Dec-24	Sep-24		99	
Jan-25	Oct-24		99	
Feb-25	Nov-24		99	
Mar-25	Dec-24		99	
	<b>AVERAGE</b>	<b>99.68</b>	<b>99</b>	<b>0.68</b>