



Primary Care Services – Prescription Pricing Production Quality Status 2024-2025

Net Cash Value – Accuracy Rates:

Payment Month	Pricing Month	Actual %	SLA %	Diff - %
Apr-24	Jan-24	99.87	99.8	0.07
May-24	Feb-24	99.89	99.8	0.09
Jun-24	Mar-24	99.81	99.8	0.01
Jul-24	Apr-24	99.94	99.8	0.14
Aug-24	May-24	99.72	99.8	-0.08
Sep-24	Jun-24	99.87	99.8	0.07
Oct-24	Jul-24	99.98	99.8	0.18
Nov-24	Aug-24	99.95	99.8	0.15
Dec-24	Sep-24	99.95	99.8	0.15
Jan-25	Oct-24	99.97	99.8	0.17
Feb-25	Nov-24	99.95	99.8	0.15
Mar-25	Dec-24	99.64	99.8	-0.16
	AVERAGE	99.88	99.8	0.08

Keying - Accuracy:

Payment Month	Pricing Month	Actual	SLA	Variance
Apr-24	Jan-24	99.77	99	0.77
May-24	Feb-24	99.63	99	0.63
Jun-24	Mar-24	99.70	99	0.70
Jul-24	Apr-24	99.63	99	0.63
Aug-24	May-24	99.72	99	0.72
Sep-24	Jun-24	99.74	99	0.74
Oct-24	Jul-24	99.68	99	0.68
Nov-24	Aug-24	99.68	99	0.68
Dec-24	Sep-24	99.76	99	0.76
Jan-25	Oct-24	99.77	99	0.77
Feb-25	Nov-24	99.84	99	0.84
Mar-25	Dec-24	99.83	99	0.83
	AVERAGE	99.73	99	0.73