



## Primary Care Services – Prescription Pricing Production Quality Status 2023-2024

### Net Cash Value – Accuracy Rates:

Payment Month	Pricing Month	Actual %	SLA %	Diff - %
Apr-23	Jan-23	99.96	99.8	0.16
May-23	Feb-23	99.91	99.8	0.11
Jun-23	Mar-23	99.95	99.8	0.15
Jul-23	Apr-23	100	99.8	0.2
Aug-23	May-23	99.98	99.8	0.18
Sep-23	Jun-23	99.86	99.8	0.06
Oct-23	Jul-23	99.93	99.8	0.13
Nov-23	Aug-23	99.98	99.8	0.18
Dec-23	Sep-23	99.74	99.8	-0.06
Jan-24	Oct-23	99.92	99.8	0.12
Feb-24	Nov-23	99.94	99.8	0.14
Mar-24	Dec-23	99.56	99.8	-0.24
	<b>AVERAGE</b>	<b>99.89</b>	<b>99.8</b>	<b>0.09</b>

### Keying - Accuracy:

Payment Month	Pricing Month	Actual	SLA	Variance
Apr-23	Jan-23	99.79	99	0.79
May-23	Feb-23	99.71	99	0.71
Jun-23	Mar-23	99.73	99	0.73
Jul-23	Apr-23	99.67	99	0.67
Aug-23	May-23	99.72	99	0.72
Sep-23	Jun-23	99.74	99	0.74
Oct-23	Jul-23	99.71	99	0.71
Nov-23	Aug-23	99.77	99	0.77
Dec-23	Sep-23	99.76	99	0.76
Jan-24	Oct-23	99.79	99	0.79
Feb-24	Nov-23	99.73	99	0.73
Mar-24	Dec-23	99.68	99	0.68
	<b>AVERAGE</b>	<b>99.73</b>	<b>99</b>	<b>0.73</b>