



Primary Care Services – Prescription Pricing Production Quality Status 2022-2023

Net Cash Value – Accuracy Rates:

Payment Month	Pricing Month	Actual %	SLA %	Diff - %
Apr-22	Jan-22	99.71	99.8	-0.09
May-22	Feb-22	99.68	99.8	-0.12
Jun-22	Mar-22	99.74	99.8	-0.06
Jul-22	Apr-22	99.66	99.8	-0.14
Aug-22	May-22	99.70	99.8	-0.10
Sep-22	Jun-22	99.79	99.8	-0.01
Oct-22	Jul-22	99.79	99.8	-0.01
Nov-22	Aug-22	99.78	99.8	-0.02
Dec-22	Sep-22	99.72	99.8	-0.08
Jan-23	Oct-22	99.67	99.8	-0.13
Feb-23	Nov-22	99.72	99.8	-0.08
Mar-23	Dec-22	99.73	99.8	-0.07
	AVERAGE	99.72	99.8	-0.08

Keying - Accuracy:

Payment Month	Pricing Month	Actual	SLA	Variance
Apr-22	Jan-22	99.71	99	0.71
May-22	Feb-22	99.68	99	0.68
Jun-22	Mar-22	99.74	99	0.74
Jul-22	Apr-22	99.66	99	0.66
Aug-22	May-22	99.70	99	0.70
Sep-22	Jun-22	99.79	99	0.79
Oct-22	Jul-22	99.79	99	0.79
Nov-22	Aug-22	99.78	99	0.78
Dec-22	Sep-22	99.72	99	0.72
Jan-23	Oct-22	99.67	99	0.67
Feb-23	Nov-22	99.72	99	0.72
Mar-23	Dec-22	99.73	99	0.73
	AVERAGE	99.72	99	0.72