



Primary Care Services – Prescription Pricing Production Quality Status 2021 - 2022

Net Cash Value – Accuracy Rates:

Payment Month	Pricing Month	Actual %	SLA %	Diff - %
Apr-21	Jan-21	99.82	99.8	0.02
May-21	Feb-21	99.68	99.8	-0.12
Jun-21	Mar-21	99.68	99.8	-0.12
Jul-21	Apr-21	99.69	99.8	-0.11
Aug-21	May-21	99.59	99.8	-0.21
Sep-21	Jun-21	99.64	99.8	-0.16
Oct-21	Jul-21	99.70	99.8	-0.10
Nov-21	Aug-21	99.63	99.8	-0.17
Dec-21	Sep-21	99.71	99.8	-0.09
Jan-22	Oct-21	99.83	99.8	0.03
Feb-22	Nov-21	99.81	99.8	0.01
Mar-22	Dec-21	99.68	99.8	-0.12
	AVERAGE	99.71	99.8	-0.09

Keying - Accuracy:

Payment Month	Pricing Month	Actual	SLA	Variance
Apr-21	Jan-21	99.82	99	0.82
May-21	Feb-21	99.68	99	0.68
Jun-21	Mar-21	99.68	99	0.68
Jul-21	Apr-21	99.69	99	0.69
Aug-21	May-21	99.59	99	0.59
Sep-21	Jun-21	99.64	99	0.64
Oct-21	Jul-21	99.70	99	0.70
Nov-21	Aug-21	99.63	99	0.63
Dec-21	Sep-21	99.71	99	0.71
Jan-22	Oct-21	99.83	99	0.83
Feb-22	Nov-21	99.81	99	0.81
Mar-22	Dec-21	99.68	99	0.68
	AVERAGE	99.71	99	0.71