



Primary Care Services – Prescription Pricing Production Quality Status 2020 - 2021

Net Cash Value – Accuracy Rates:

Payment Month	Pricing Month	Actual %	SLA %	Diff - %
Apr-20	Jan-20	99.75	99.8	-0.05
May-20	Feb-20	99.21	99.8	-0.59
Jun-20	Mar-20	99.62	99.8	-0.18
Jul-20	Apr-20	99.79	99.8	-0.01
Aug-20	May-20	99.81	99.8	0.01
Sep-20	Jun-20	99.61	99.8	-0.19
Oct-20	Jul-20	99.68	99.8	-0.12
Nov-20	Aug-20	99.63	99.8	-0.17
Dec-20	Sep-20	99.60	99.8	-0.2
Jan-21	Oct-20	99.54	99.8	-0.26
Feb-21	Nov-20	99.52	99.8	-0.28
Mar-21	Dec-20	99.64	99.8	-0.16
	AVERAGE	99.62	99.8	-0.18

Keying - Accuracy:

Payment Month	Pricing Month	Actual	SLA	Variance
Apr-20	Jan-20	99.75	99	0.75
May-20	Feb-20	99.21	99	0.21
Jun-20	Mar-20	99.62	99	0.62
Jul-20	Apr-20	99.79	99	0.79
Aug-20	May-20	99.81	99	0.81
Sep-20	Jun-20	99.61	99	0.61
Oct-20	Jul-20	99.68	99	0.68
Nov-20	Aug-20	99.63	99	0.63
Dec-20	Sep-20	99.60	99	0.60
Jan-21	Oct-20	99.54	99	0.54
Feb-21	Nov-20	99.52	99	0.52
Mar-21	Dec-20	99.64	99	0.64
	AVERAGE	99.62	99	0.62