



## Primary Care Services – Prescription Pricing

### Production Quality Status 2019-2020

#### Net Cash Value – Accuracy Rates:

Pricing Month	Payment Month	Actual - %	SLA - %	Diff. - %
Apr-19	Jul-19	99.87	99.8	0.07
May-19	Aug-19	99.77	99.8	-0.03
Jun-19	Sep-19	99.94	99.8	0.14
Jul-19	Oct-19	99.92	99.8	0.12
Aug-19	Nov-19	99.99	99.8	0.19
Sep-19	Dec-19	99.96	99.8	0.16
Oct-19	Jan-20	99.82	99.8	0.02
Nov-19	Feb-20	99.85	99.8	0.05
Dec-19	Mar-20	99.89	99.8	0.09
Jan-20	Apr-20	99.83	99.8	0.03
Feb-20	May-20	99.86	99.8	0.06
Mar-20	Jun-20	99.9	99.8	0.10
	<b>AVERAGE</b>	<b>99.88</b>	<b>99.8</b>	<b>0.08</b>

#### Keying - Accuracy:

Pricing Month	Payment Month	Actual - %	SLA - %	Variance
Apr-19	Jul-19	99.81	99	0.81
May-19	Aug-19	99.59	99	0.59
Jun-19	Sep-19	99.35	99	0.35
Jul-19	Oct-19	99.64	99	0.64
Aug-19	Nov-19	99.98	99	0.98
Sep-19	Dec-19	99.77	99	0.77
Oct-19	Jan-20	99.60	99	0.60
Nov-19	Feb-20	99.60	99	0.60
Dec-19	Mar-20	99.51	99	0.51
Jan-20	Apr-20	99.8	99	0.80
Feb-20	May-20	99.21	99	0.21
Mar-20	Jun-20	99.85	99	0.85
	<b>AVERAGE</b>	<b>99.64</b>	<b>99.00</b>	<b>0.64</b>