



## Primary Care Services – Prescription Pricing Production Quality Status

### Net Cash Value – Accuracy Rates:

Pricing Month	Actual - %	SLA - %	Difference - %
April 2018	100.00	99.8	0.20
May 2018	99.99	99.8	0.19
June 2018	99.78	99.8	-0.02
July 2018	99.84	99.8	0.04
Aug 2018	99.98	99.8	0.18
Sept 2018	99.92	99.8	0.12
Oct 2018	99.97	99.8	0.17
Nov 2018	99.95	99.8	0.15
Dec 2018	99.97	99.8	0.17
Jan 2019	99.87	99.8	0.07
Feb 2019	99.99	99.8	0.19
Mar 2019	99.95	99.8	0.15
<b>AVERAGE</b>	<b>99.93</b>	<b>99.8</b>	<b>0.13</b>

### Keying - Accuracy:

Pricing Month	Actual	SLA	Variance
April 2018	99.47	99.00	0.47
May 2018	99.60	99.00	0.60
June 2018	99.30	99.00	0.30
July 2018	99.70	99.00	0.70
Aug 2018	99.75	99.00	0.75
Sept 2018	99.75	99.00	0.75
Oct 2018	99.77	99.00	0.77
Nov 2018	99.90	99.00	0.90
Dec 2018	99.80	99.00	0.80
Jan 2019	99.55	99.00	0.55
Feb 2019	99.73	99.00	0.73
Mar 2019	99.53	99.00	0.53
<b>AVERAGE</b>	<b>99.65</b>	<b>99.00</b>	<b>0.65</b>