

Primary & Community Care Sustainability: Community Pharmacy Workforce Intelligence

Wales National Workforce Reporting System (WNWRS)



Outline

1. *Meet the Team*
2. *Benefits*
3. *Timeline*
4. *Reporting Cycle*
5. *Next Steps*
6. *WNWRS Demo*
7. *Evaluation*

Welcome – Meet the Community Pharmacy Implementation Team

NWSSP Primary & Community Care Sustainability

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Benefits

- Facilitates obligations under the Quality & Safety element of the Community Pharmacy Contractual Framework
- Turns data into intelligence, moving away from anecdotal positioning
- Workforce data in one place, with easily accessible format and functionality
- Collection of all Wales vacancy information to highlight areas at risk
- Flexibility of capturing your Locums
- Understand workforce gaps and areas of service pressure to inform commissioning and workforce planning across Wales
- Simplified and secure way to transfer staff data between Pharmacies
- Reportable information at different granular levels – All Wales, Health Board, Cluster, Pharmacy with the ability for bespoke reporting if required



Reporting Cycle

- *WNWRS is a live system enabling users to update workforce details at their convenience*
- *Workforce changes to be made on a quarterly basis – however can be updated daily or when performing monthly admin tasks*
- *Data is deemed valid after the Pharmacy Lead has logged into and or updated any workforce information during the reporting period as set out below*



A reminder email will be sent to Pharmacies 5 weeks before each extraction date, and a further reminder 2 weeks before extraction to check their workforce data and resolve any Data Quality issues.

WNWRS – Community Pharmacy Services



Next Steps – Community Pharmacy Workforce Intelligence

2024

Oct

Data Template

*Return Data
Template*

*Confirm
authorised user for
your pharmacy*

2024

Nov

Register

*Register on
WNWRS*

2024

30 Nov

Data Ratification

Review Staff Records

Add in/Update data

*Complete Evaluation
Form*

2024

Nov-Dec

Familiarisation Sessions

Meet the team

How to...

2024

31 Dec

Data Extraction

*Quarterly
extractions in
December, March,
June and
September*

Community Pharmacy Next Steps:

Ratification:

1. *Register on WNWRS*
2. *Undertake Data Quality Review*
3. *Update any changes to practice workforce records*
4. *Close any records for Leavers*
5. *Create new records for Starters*
6. *Provide evaluation feedback*

Complete by 30 November 2024



Data Quality Review:

- *Date of Birth*
- *Staff Group & Staff Role*
- *National Insurance Number*
- *Contract Type*
- *Contracted & Working Hours/Sessions (FTE)*
- *Start / End Dates*
- *Professional Registration Number*
- *Gender*
- *Welsh Language Competencies*

Hints and Tips for accessing the WNWRS

- *Clear any caches on your computer (if you use google you can check how to do this and follow the instructions online or ask your IT provider).*
- *Try hand keying the following URL address into a Google or Microsoft browser: www.nwrs.wales.nhs.uk rather than using any links provided.*
- *If you still cannot access the site, try using an alternative browser e.g. Chrome. If the problem persists, speak with IT administration to 'Whitelist' the URL (add to safe site) as your local VPN or Firewall may block access.*
- *Password reset – if your password reset link has expired, you can request a password reset in the WNWRS. On the home page, enter your username (registered email address) and select 'forgot password?'*

Wales National Workforce Reporting System (WNWRS) Demo