



NHS Wales Collaborative Bank Partnership:

Connecting workers to shift vacancies across Wales with weekly pay

Due to Covid-19 we can offer weekly pay but not facilitate cross boundary working at this time.

Collaborative Bank Partnership can confirm that all 'cloud shifts' completed by Saturday will be paid on the following Friday.

The Collaborative Bank Partnership is an arrangement between Health Boards in Wales under which NHS Wales Shared Services Partnership (NWSSP) hosts a Staff Bank to provide nursing staff in response to temporary or short-term staff shortages.

In addition to improving patient care, the proposed arrangement will bring additional benefits for nursing bank staff, including the functionality to book shifts electronically and the provision of weekly pay.

The model evolves from the 'local' Bank Office recruiting workers and will facilitate the sharing of bank workers across NHS Wales with NWSSP hosting the staff and their engagement across NHS Wales.

NWSSP enables weekly payment to Collaborative Bank workers and will utilise cloud-based technology and a smart phone app to connect workers with vacant shifts on rosters across Wales.

Collaborative Bank shifts or 'cloud shifts' require the worker to comply with the policies and procedures of the Health Board where the shift occurs.

Benefits for workers

- Weekly pay for shifts across multiple organisations through a single payslip
- Ability to view and book shifts at multiple Health Boards via a smart phone app
- Paid annual leave for every shift worked
- Advanced notification of shifts via smart phone
- Access to the NHS Pensions scheme app
- Flexible working to suit lifestyle at multiple Health Boards

Benefits for the NHS in Wales

- Patient safety: access to an experienced, fully-trained and vetted NHS temporary workforce in alignment with the Nurse Staffing Levels (Wales) Act 2016.
- Effective PEC passport for workers accessing shifts between health boards.
- Financial: focussed approach to increase NHS bank usage, simultaneously reducing agency usage and premium rate expenditure.
- Administrative efficiency: increased fill rate by improved direct booking of bank workers, reduction in volume of invoices from agencies and integration of existing bank processes and technology.



How to join the Collaborative Bank Partnership

1. Ensure you are enrolled (with an active assignment) on the Bank at Cwm Taf Morgannwg or Swansea Bay.
2. Request your local Bank Office to enrol you onto the Collaborative Bank Partnership and receive a 'welcome note' and information leaflet.
3. After 10 days you will receive; confirmation of your enrolment, instructions on how to download Me-App (to view and book shifts) and your ESR Login Details.

How long does it take to get started?

It can take up to 10 working days after your local Bank Office submits your application to join the Collaborative Bank that you will receive confirmation of enrolment. You will be given instructions on how to download Me-app and book your first Collaborative Bank shift.

Getting paid

- Collaborative Bank Partnership is proud to confirm that all 'cloud shifts' completed by Saturday will be paid on the following Friday.
- You will be paid into the same bank account that you receive your substantive/existing local bank salary. You can change your bank account details via ESR Self Service.
- You will be paid weekly via an e-payslip from Velindre University NHS Trust.

How do I book shifts?

Around 10 days after you have requested to enrol you will receive an email containing instructions on how to download 'Me-app' onto your smart phone. This app will allow you to view and book regular shifts and 'cloud shifts'.

Remember that only 'cloud shifts' offer weekly pay. Cloud shifts' can be identified by the small grey cloud logo



What about agency staff?

Agency staff are encouraged to join the Collaborative Bank. Collaborative Bank workers will have preferential access to view and book shifts but cannot work shifts via an Agency in Health Boards that form part of the Collaborative Partnership.

Terms of Engagement

The Terms of Engagement for the Collaborative Bank Partnership explain what you can expect when working a Collaborative Bank shift. You will need to sign, date and return this document to Collab.Bank@wales.nhs.uk

Further information

Cwm Taf Morgannwg

CTT_staffbank@wales.nhs.uk
01685 726900

Swansea Bay

ABM.NurseBank@wales.nhs.uk
01639 684401

NWSSP

Collab.Bank@wales.nhs.uk

nwssp.nhs.wales/ourservices/digital-workforce-solutions/collaborative-bank-partnership/