

Adding Value Through Partnership, Innovation and Excellence

IN PARTNERSHIP

Summer 2020

Portal Launched for Business Offers of Support to NHS Wales Procurement
Services Celebrate
Success at GO
Awards Wales

NWSSP Launch New and Improved Website

HOW WE HAVE SUPPORTED NHS WALES DURING COVID-19



NWSSP - Specialist Estates Services Support COVID-19 Field Hospitals



Health Courier Services
Featured on S4C
Newyddion / News
to Highlight Work
Undertaken During
COVID-19



Partneriaeth Cydwasanaethau Shared Services Partnership

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WELCOME TO IN PARTNERSHIP

The Magazine for NHS Wales Health Boards & Trusts

This publication aims to highlight some of the recent achievements that the NHS Wales Shared Services Partnership (NWSSP) has delivered on behalf of Health Boards and NHS Trusts across Wales.

In this Summer edition, we focus on collaborative working within NHS Wales, illustrating how Shared Services staff have responded to the COVID-19 pandemic with articles focusing on the support provided by NWSSP. Whilst this has been a very difficult time, NWSSP has embraced all challenges it has faced and has built on our already excellent professional relationships with stakeholders. The response by Shared Services staff has been exceptional and has shown how we have risen to these challenges collectively.

NWSSP service areas fulfilled a critical role in helping to address the requirement to rapidly increase bed capacity across Wales, with the repurposing of many existing NHS buildings and the development of new field hospitals. Within just a few short weeks, we created 1,500 beds at Ysbyty Calon y Ddraig in the Principality Stadium; achieved a 75% increase in available oxygen flow provision across NHS Wales and procured and delivered 138,000 pieces of equipment provided to help support field hospitals, including beds, imaging equipment, syringe drivers and medicines.

Focusing on collaborative working, Life Sciences Hub Wales developed an online portal to enable industry to upload offers of support for the health and social care sectors for consideration by NHS Wales. We are grateful to Life Sciences Hub Wales for developing this new portal and taking the pressure off processing initial enquiries. It enabled us to focus on following up the referrals from this exercise, facilitating quicker procurement of products to support frontline services.

I would also like to reflect upon the recent success for NWSSP Procurement Services at the GO Wales Awards. This recognition is a culmination of the efforts of our staff and recognises the tireless work and endeavour that underpins the delivery of our critical services.

I am delighted to announce the launch of our new and modernised internet website. Our website has been developed in partnership with staff, service areas, NHS Wales Informatics Service and our customers. The new website platform reflects NWSSP's core values of innovation and partnership working.

Finally, I wish to thank our staff and stakeholders for their dedication, commitment and professionalism over the last 5 months. We have seen unprecedented times but we have risen to and met every challenge. Our staff have been continuously going the extra mile to ensure that we keep delivering our services to support the NHS in Wales - something that has been positively recognised by NHS Wales and Welsh Government officials as well as our wider stakeholders.

Neil Frow Managing Director

For more news about NWSSP, please follow us on our social media channels.



<u>@NWSSP</u>



<u>NWSSP</u>



NWSSP



How We Have Supported NHS Wales During COVID-19

Aligned with continuing to deliver our main 'business as usual' services to our customers, we have carried out the below:



Procurement Services are working with Public Health Wales on the Mass COVID-19 testing programme, for national roll out.

Digital Workforce Solutions Digital Learning Team have scheduled webinars with Local Authorities across Wales to highlight available resources to support COVID-19.



Workforce and Organisational
Development Services have 200+
staff on deployment register, 26
deployed and 11 ready to start
deployment.

Procurement Services have been Sourcing and distributing **280 million** items of PPE to Health and Social Care sites across Wales.



Employment Services is currently supporting the process of enrolment and has deployed **2,344** Nursing and Midwifery Council Students, **149** Allied Health Professions Students. Working with Primary Care and Health Boards to support **1,569** professional reregistrants back into NHS Wales and independent sectors.







Primary Care Services have supported the delivery of **105,000** patient letters with Welsh Government.

Specialist Estates Services are supporting the creation of up to **50** surge hospital and COVID-19 testing facilities across NHS Wales.





Surgical Materials Testing Laboratory are supporting
procurement through certification and
test report checks for PPE and devices.



Legal & Risk Services has managed a high volume of queries, including cluster working and setting up COVID-19 treatment hubs.



Student Award Services helpdesk has been operating an urgent enquiries line in order to provide the best support to service users.



Audit and Assurance Services are providing ongoing advice and support as NHS bodies revise governance and control arrangements.



Medical Examiner Service has implemented a 'Qualified Death Certifier' role within Cwm Taf Morgannwg University Health Board to ease the burden on front line doctors.



Counter Fraud Services are supporting NHS Wales by providing specialist guidance in relation to the current Recruitment, Procurement and Supply Chain processes to help prevent fraud during COVID-19.



Wales and Welsh Government started planning for the creation of temporary hospitals to cover for the projected increase in patients likely to require specialist care.

To help provide this additional capacity temporary hospitals, or field hospitals, as is their more common name, were constructed across Wales. Field hospitals are designed to support the NHS during the coronavirus pandemic by providing extra bed capacity but they will also help normal hospital services restart and support social care services.

Nineteen new field hospitals were created in less than **8 weeks**, providing an additional **6,000 beds** throughout Wales. Specialist Estate Services (SES) was involved in many of the processes throughout the acquisition and development of the new facilities.

Health Boards repurposed existing buildings including two rugby stadiums, two rugby training venues, a holiday park, a theatre venue, industrial buildings and several leisure centres. In addition, Aneurin Bevan University Health Board accelerated the construction of the new Grange University Hospital near Cwmbran, to provide an additional surge capacity of **650 beds** with SES again working closely with the contractor and colleagues in the Health Board.

Health Boards quickly assembled construction team experts consisting of in-house staff, building contractors, designers and SES to facilitate the building of the new hospitals. The biggest field hospital constructed in Wales was Ysbyty Calon y Ddraig, Dragon's Heart Hospital, in the Principality Stadium in Cardiff, providing an additional **1500 beds**.

The surveyors in the Property Section of SES advised Health Boards on the terms of occupation of the properties being acquired and assisted in documenting the occupational agreements which included leases, licences and tenancies at will.

In many cases, the documentation had to be completed in an incredibly short period of time, with the surveyors working to ensure that the Health Boards had the necessary rights to occupy the properties and were not over exposed on costs wherever possible.

SES engineers and fire advisors initially provided technical scrutiny on the field hospitals designs taking a pragmatic approach in the application of Welsh Health Technical Memorandums (WHTMs) guidance documents to each specific site. Most of the field hospitals designs were based on a modular construction methods, such as modular wiring for the electrical infrastructure utilising the existing electrical infrastructure and backed-up temporary generators.



A major problem they encountered was the provision of medical gas and in particular oxygen. With limited equipment available in the UK, the availability of bulk storage oxygen plant was scarce as was the availability of cylinders. This required SES, Welsh Government and the Health Boards working together to prioritise and select the most appropriate solution for each site.

During construction, SES worked closely with the Health Boards providing support on technical issues such as water quality, fire safety advice and ventilation regimes and philosophies.

Once the field hospitals were constructed, the hospital engineering systems had to be managed safely in accordance with the Health Boards' operational policies which required SES Authorising Engineers attending the field hospitals to assess and check the competency of the estates staff who would be managing these systems. The engineering systems were often very complex and the biggest task for the estates staff was to gain site familiarity and understanding of site engineering systems and their associated limitations. Credit must be given to the individual Health Board estates staff who all stepped up to the mark, were willing to gain site knowledge and were successfully appointed and authorised in a very short period of time.





Field hospital in North Wales



4 to 6 weeks

The time taken to nearly double hospital bed capacity in Wales, creating field hospitals across the nation.



19 field hospitals in Wales

This includes the repurposing of Bluestone Holiday Park and Parc y Scarlets in west Wales and Venue Cymru in north Wales.



1,500 beds at Ysbyty Calon y Ddraig

This makes it one of the largest field hospitals in the UK.



5 days

The length of time it took to plan Ysbyty Calon y Ddraig, which overlapped with the build phase.



3,000

The number of planning hours, involving more than 20 different disciplines, used to plan Ysbyty Calon y Ddraig.



£166m

Welsh Government funding for the set up, construction and equipment for field hospitals in Wales.



138,000

Pieces of equipment provided to help support field hospitals, including beds, imaging equipment, syringe drivers and medicines.



Enfys

Three North Wales field hospitals have this name meaning rainbow – the symbol of hope and gratitude to the NHS during the pandemic.

Source: Welsh Government

NWSSP - Specialist Estates Services Supporting Oxygen Provision at COVID-19 Field Hospitals



Pictured: Chris East, Specialist Estates Services Senior Performance Engineer

Chris East, Authorising Engineer (Medical Gases) explains below how health organisations across Wales started to react to the respiratory organ affecting COVID-19 pandemic through the development of surge hospitals and the requirement for the provision of sufficient oxygen plant and capacity to support the expected influx of patients.

What were those first few weeks of the pandemic like for you?

The first few weeks of the surge came in like a whirlwind, there was little cohesion, coordination or information available in how to prepare for what was coming. Working very long hours without a day off for over 20 days did prove challenging, but through a combination of information sharing from site medical gas 'Approved Persons', UK-wide medical gas Authorising Engineer forums and several other UK groups, which included clinical input, we started to build up a picture of what we thought was required.

How did you keep in touch with our customers and the rest of the Specialist Estate Services staff?

The use of technology especially Skype and Teams for communication was a challenge as I had little experience with these apps beforehand, and many early meetings were difficult and met with poor connections, or people joining in via phones with bad signals. Once everyone got to understand what they were doing, both systems were invaluable, and in some respects were better than the face to face meetings we're used to.

What exactly were you involved in and what were the successes?

It quickly became very clear that increased

oxygen therapy was key in treating critically ill patients who had contracted COVID-19. What wasn't known was the quantity of oxygen and flow rates that would be required. Early input from clinical/medical staff indicated that high flow rates of oxygen and/or medical air through ventilators and Continuous Positive Airway Pressure (CPAP) would be needed. However, the best method of treatment was unclear, as was an estimate of flow rates. These unknowns in conjunction with unknown patient numbers, and areas for treatment made accurate calculations on whether existing hospital

medical gas pipelines would be able to cope

with the suspected initial surge flows almost

impossible.

What was clear however was that there were many bulk liquid oxygen delivery systems that could benefit from upgrades to maximise available flow rates through existing control panels. Through a combination of Health Board requests, Welsh Government priority planning, British Oxygen Company (BOC) plant availability and our technical input, a plan for site upgrades was established. From the introduction of this plan, it can be seen in the table below there has been a 75% increase in available oxygen flow provision from the bulk liquid plant achieved across Wales.



A Vacuum Insulated Evaporator (VIE) vaporiser upgrade in progress



	Initial oxygen provision (litres/minute)	Additional oxygen provision (litres/minute)	Final oxygen provision (litres/minute)	Comments
Acute hospitals	48,944	23,911	72,855	VIE plant, vaporiser upgrades and control panel adjustments
Community hospitals	8,586	100	8,686	VIE plant mainly providing additional bulk storage capacity
Field hospitals	0	18,950	18,950	VIE and cryogenic plant
Total	57,530	42,961	100,491	

Table: NHS COVID sites with bulk storage systems – summary of oxygen flow rate improvements.

Through load testing of existing internal pipeline systems, it was clear that many sites could not actually deliver the substantial gains achieved (maximisation of oxygen flows from the VIE to 3000L/min) to where it was most needed or the areas highlighted for COVID-19 care. Whilst some sites improved their internal distribution by installing new pipework, there is a clear need to develop site infrastructures further, especially if we are to meet any future surge or even a new virus in the future.

How do you reflect on the early weeks of the pandemic and your key role in ensuring that sufficient oxygen was made available for patients?

Hindsight is a wonderful thing, whilst we significantly increased the available Oxygen flow from our bulk liquid oxygen systems in preparation for a surge, the reality was that we did not push any of our bulk oxygen systems past 65% of their capacity. Going forward there is a clear need to understand our internal pipework distribution systems, and strategically determine next steps to ensure we can make use of the additional capacity created and maximise oxygen delivery at the point of need.





NWSSP - Specialist Estates Services Supporting Fire Safety at COVID-19 Field Hospitals



From the outset of the pandemic, there was great urgency to create additional bed capacity for the anticipated influx of patients requiring hospital treatment. In addition to the countless alterations to existing hospitals, this also resulted in many other buildings, such as leisure centres and sports complexes, being converted into temporary 'Nightingale style' field hospitals.

None of these buildings were originally designed for this change of use and there was no existing guidance or regulations to fully support these improvised facilities. This presented many challenges in terms of achieving fire safe solutions which could meet the legislative requirements of the Regulatory Reform (Fire Safety) Order.

Since the outbreak of COVID-19, our fire team, Anthony Pitcher (Senior Fire Safety Advisor) and Stuart Hanger (Fire Safety Advisor), have been providing support and guidance to the NHS across Wales addressing fire safety in these temporary facilities.

As the reaction to the pandemic was proceeding at pace, there was inevitably a degree of confusion as to the anticipated patient acuity expected at these facilities. For example, would the majority of patients be independent, dependent or very highly dependent? Would oxygen therapy be required? If so, what ratio of patients would require oxygen? An understanding of these factors is critical for ensuring fire safe solutions, particularly regarding oxygen provisions, the presence of which can significantly enhance fire growth rates.

The fast changing situation, as more information became available and the COVID-19 modelling projections were updated has necessitated a flexible adaptive approach from the team.

Two projects that Anthony and Stuart were instrumental in assisting the Health Board to achieve fire compliance are:

Bay Studio Field Hospital, Swansea Bay University Health Board

From a fire safety perspective, this was particularly challenging. A timber building constructed inside the shell of a former factory unit was very quickly converted into a surge hospital with capacity for 1,000 beds across 12 wards. Means of escape was a particular issue. The principles of escape detailed in Firecode are based on limiting travel distances through the provision of compartmentation (i.e. fire walls/floors), the compartmentation arrangements are also intended to limit potential fire spread and the number of patients in any one area requiring evacuation.

In the simplest of terms, high ceilings such as that evident in large sports halls are beneficial in terms of heat release and smoke venting often extending the time before untenable conditions arise. However, unlike these high cavernous volumes, the Bay Studio facility has a low ceiling throughout at a height of approximately 2.6m.

The team worked closely with Hoare Lea, consultant fire engineers, in the preparation of a fire engineering report demonstrating that, in the event of a fire, occupants would be able to escape before conditions become untenable. They also developed and witness-tested the cause and effect matrix for the fire alarm system.















Grange University Hospital, Aneurin Bevan University Health Board

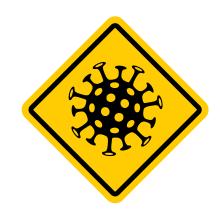
Whilst many of the Health Boards opted for creating field hospital capacity, Aneurin Bevan University Health Board (ABUHB) in conjunction with main contractors Laing O'Rourke took the opportunity to accelerate completion of the Grange University Hospital (GUH). The aim being for a partial handover of the ward blocks in readiness to accept patients at the end of April, whilst the remainder of the hospital was and still is a construction site.

Acknowledging the reality that not all of the hospital's fire safety systems, such as the sprinkler system, fire alarm system and evacuation lifts, would be fully functional throughout the building, the fire response and evacuation strategy required a coordinated approach. Not only did this present the challenge of developing a strategy that was safe for COVID-19 patients and healthcare staff but it also had to ensure the safe evacuation of construction site workers from fire and infection risks as well as the safety of fire fighters responding to incidents.

A further complication arose with discussions regarding the possibility of increasing bed capacity at GUH by doubling up patients in the single bedrooms, thankfully however this was not needed.

In addition to this, the fire team have been heavily involved in witnessing the various fire systems for the accelerated programme.

Now that the initial virus spike has passed, Anthony and Stuart are busy supporting the Health Boards on their reinstatement plans.





HEALTH COURIER SERVICES FEATURED ON S4C NEWYDDION / NEWS TO HIGHLIGHT WORK UNDERTAKEN DURING COVID-19



Pictured: Gildas Griffiths, Operational Services Improvement Manager

The incredible work that Health Courier Services (HCS) undertakes across Wales was recently featured on the S4C Newyddion / News programme.

The bilingual news item featured HCS as the 'hidden gem' of NHS Wales with footage of HCS clinical deliveries whilst highlighting their partnership and collaboration work with Welsh Blood, NHS Wales, Emergency Medical Retrieval and Transfer Service Cymru (EMRTS) and All Wales Palliative Care Medicine Pathway.

As part of the news story, Deputy Head of Supply Chain, Clinical Logistics & Transport, Gildas Griffiths discussed how HCS and NWSSP has worked in partnership to instigate the service whilst thanking staff for their ongoing efforts. Organisational partners also provided on camera interviews and feedback regarding HCS detailing how this benefits the NHS and patients across Wales.

Those featured included:

- Emyr Jones, Consultant Pharmacist National Lead for Wales: Community Healthcare, who discusses the end of life care process and the benefits of the all Wales approach for service users & patients.
- Jo Hayes, Clinical Director of Marie Curie, discussing her positive experiences utilising the HCS and how it would benefit patients in the future if this would be extended.
- Dewi Thomas, Advanced Critical Care Practitioner (EMRTS), talks about how the partnership between HCS, NWSSP and the Air Ambulance Service keeps aircraft in the air by supplying consumables, blood, medication and other equipment to save lives.
- Alan Prosser, Director at Welsh Blood Service, talks about how HCS and NWSSP supports them in transporting blood products on behalf of the Health Boards in routine, urgent and emergency situations (in some areas of Wales).



Portal Launched for Business Offers of Support to NHS Wales in Fight Against Coronavirus

Life Sciences Hub Wales develop an online portal to enable industry to upload offers of support for the health and social care sectors for consideration by NHS Wales.

Life Sciences Hub has been appointed as the sole point of contact for industry by Welsh Government and is taking the lead for initial engagement. It has been working closely with NWSSP and National Procurement Services, and all offers of support have been directed to the portal.



Neil Frow, Managing Director of NHS Wales Shared Services Partnership, said:

"We are grateful to Life Sciences
Hub Wales for developing this new
portal and taking the pressure off
processing initial enquiries. It will
enable us to focus us on following-up
the referrals from this exercise and
procuring products more quickly to
support our frontline services."

The portal has identified appropriate businesses who are potentially able to supply items that are on NHS Wales' critical products list. It allows businesses to register contact details, business information, product information and upload relevant evidence of product regulatory compliance.

The online tool also forwards qualified offers of products straight through to NHS Wales Shares Services Partnership in the correct format, with the right information to progress offers into the procurement process.

The portal can be accessed through Life Sciences Hub Wales dedicated COVID-19 webpage.



Commenting on the portal launch, Cari-Anne Quinn, CEO of Life Sciences Hub Wales, said:

"Our remit is to facilitate collaboration between industry, health and social care. We are pleased to be working with our procurement colleagues and taking an all-Wales approach in responding to offers of support from industry as we face the demands of Coronavirus and the pressure on our health and care systems."

Life Sciences Hub Wales has also been providing training and portal access to colleagues from NHS Wales Shared Services Partnership, National Procurement Services and Welsh Government ESNR to increase the number of technology and procurement experts focussed on enquiry processing.

For further information on the portal and the process involved, a series of frequently asked questions is available <u>online</u>.

NWSSP MEETS FIVE KEY STEPS TO KEEPING SAFE AT WORK PLEDGE

NWSSP is pleased to confirm that as an organisation, it has complied with the Welsh Government's guidance to managing the risk of COVID-19.

The Welsh Government's Five Key Steps to Keeping Safe at Work Pledge has been formally signed by NWSSP Managing Director Neil Frow. This demonstrates that Shared Services has properly assessed any risks and taken appropriate mitigating measures.

The pledge has been met with the support of the Adapt and Change, and Building Site Leads groups who are working behind the scenes to ensure that all NWSSP offices meet the relevant Coronavirus and other government health and safety legislation.







DESK NOT IN USE PLEASE MAINTAIN SOCIAL DISTANCING NID YW'r DDESG YN CAEL EI **DEFNYDDIO**

DYLECH GADW PELLTER

CYMDEITHASOL



USE YOUR OWN CUTLERY

AND CROCKERY





THIS CUPBOARD



PROCUREMENT SERVICES CELEBRATE SUCCESS AT GO AWARDS WALES 2020

GO Awards Wales ceremony took place on the afternoon of the 19 June 2020 and were the first ever Procurement Awards to be held entirely online.

The GO Awards Wales recognise the tireless work and endeavour that underpins the delivery of critical services; to showcase the innovation and ingenuity that ensures public spend creates lasting social and economic benefit; and to mark the extensive collaborations and partnerships that exist across supply chains.

Hosted by Magician Paul Martin and officially welcomed by Rebecca Evans, Minister for Finance and Trefnydd (Leader of the Senedd), this year the GO Awards Wales were delighted to announce 10 Highly Commended Awards, 9 Winners and 1 Outstanding GO Excellence Wales Winner, across ten categories.

The event was an outstanding success for Procurement Services with the Team of the Year award presented to the Cardiff and Vale Frontline Procurement Team and the Procurement & Health Courier Services Workforce Group, with University of South Wales Highly Commended.

Claire Salisbury, Head of Procurement, Cardiff and Vale University Health Board;

"I am absolutely thrilled and delighted that the team has won this prestigious award, which I believe is a testament to their commitment, skills and expertise. The team are leading the way in procurement and to be recognised by their peers is proof of this hard work, skill and dedication, and I am very proud to work alongside them each and every day."



The procurement team that works on behalf of Aneurin Bevan University Health Board were winners in the category of Procurement Project of the Year (sub-£20m value) with Procurement Services also Highly Commended in the same category for the Medical Workforce Efficiency project.

Further success was also announced with the Procurement Green Team Sustainability Group winning in the Procurement Leadership of the Year Category and Highly Commended in the Best Environmental Impact category.

Director of Procurement and Health Courier Services, Jonathan Irvine said;

"This is a real testament to the strength in depth that we have across our operations and the quality of work produced which is making a real and positive difference to the NHS in Wales. Well done and good luck to the winners at the UK finals."









Legal and Risk Services Shortlisted for Wales Legal Awards

Legal and Risk Services have been shortlisted in numerous categories in this year's Wales Legal Awards.

Congratulations to NWSSP Legal and Risk Services who have made it to the finals in the Personal Injury team of the year, In-house team of the year, Employment team of the year and response to COVID-19 categories.

They will now take part in the pre-event shortlist interviews and the awards ceremony itself, which is being held on 11 September at the Mercure Cardiff Holland House Hotel (subject to COVID-19 restrictions at that time).

Best of luck to all teams as well as everyone else who has been shortlisted.

Further information about the awards can be viewed on the Wales Legal Awards <u>website</u>.



NWSSP Launch New and Improved Website

On the 4 June, NWSSP launched a new and modernised internet website.

Our website has been developed in partnership with staff, service areas, NHS Wales Informatics Service and our customers. The website has replaced the old Content Management System with MURA, which is a modern, responsive, and industry standard platform that reflects NWSSP's core values of innovation and partnership working.

Nathan Williams, Digital Communications Manager at NHS Wales Shared Services Partnership, said:

"We have focused on our users and their needs in each phase of the design process to create a user-friendly browsing experience. This has been carried out via a variety of research and design techniques, to create a highly usable and accessible product for all our stakeholders."



Our new web address can be found here:



Thank you to our NHS Heroes

The children of our colleagues, their families and friends, have been showing their support for NWSSP staff across Wales during COVID-19.

The children appear with their Certificates of Achievement for Staying Home, Protecting the NHS and Saving Lives. Thank you for becoming NHS Heroes!

Robert and Amanda Williams from Port Talbot, South Wales, said;

"We are so grateful that you asked for our kids to be photographed - they were eager to help. We just hope that everyone listens and stays in so that this can be over for the NHS more than anyone. We've got the easy part by staying in – NHS staff are at risk and do an amazing job, so thank you again."





Daughter of Procurement Services Colleague Raises £230 for Treats to Donate to NHS Wales Nurses

Six year old Poppy Walters, daughter of Procurement Services colleague Gemma Passmore, has raised £230 to buy treats for nurses at Aneurin Bevan University Health Board.

Proud mother Gemma, Procurement Services Buyer based at Mamhilad, Pontypool, said;

"Poppy decided to fundraise for the NHS and asked family and friends to donate money so she could buy some nice treats for the nurses at Aneurin Bevan University Health Board. We spent the money received on various items such as body wash, face masks, hair wraps, lunch bags, water bottles, hand creams, candles, travel mugs and sweets."



Poppy is pictured above at St Woolos, Newport, presenting the nurses with the gifts.

Charity Football Match Raises Over £300 for Lullaby Trust Charity

Please note that this match was undertaken before the current COVID outbreak and subsequent lockdown restrictions.





charity football game played between a combined NWSSP side and Public Health Wales (PHW) team raised £325 to help with funding and awareness for the cot death charity the Lullaby Trust.

The event was organised by NWSSP Employment Services colleague Christopher Hampson on behalf of the Lullaby Trust charity, something that is close to Christopher's heart as he explains:

"I set up a Lullaby Trust charity team which has played a number of fund raising games over the past few years. This followed the loss of my daughter to cot death and I wear the squad number 72 in tribute to her as she lived for only 72 days. Social media exposure regarding that game was picked up by PHW where they expressed interest in a match against Shared Services. I took this forward and organised the game which included a combined NWSSP Matrix House, Companies House and Nantgarw office team."

Christopher is currently arranging further charity games in September and October depending on current coronavirus conditions.



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Summer 2020

If you have any news items for inclusion within "In Partnership" please contact Nathan Williams, Digital Communications Manager.

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