

IN PARTNERSHIP

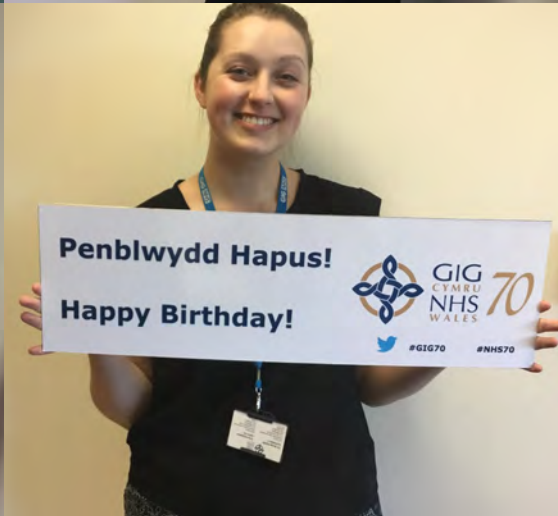
Summer 2018

Adding Value Through Partnership

NWSSP Procurement Team
Supporting The Grange
University Hospital, Torfaen

Stay Safe – Bomb, Suspicious
Mail & Telephone Training

North Wales Supply Chain
Staff Continue to Learn and
Develop



GIG
CYMRU
NHS
WALES

Partneriaeth
Cydwasaethau
Shared Services
Partnership

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WELCOME TO IN PARTNERSHIP

*The Magazine for
Our Staff, Health
Boards & Trusts*

This publication aims to highlight some of the recent achievements that the NHS Wales Shared Services Partnership (NWSSP) has delivered on behalf of Health Boards and NHS Trusts across Wales.

In this Summer edition, we focus on supporting our colleagues, partners and stakeholders across NHS Wales, illustrating how Shared Services staff extend their commitment to supporting others in out of the workplace. One of the key articles this month recognises the importance of the NHS Wales staff survey. The 11 June 2018 saw the launch of the NHS Wales Staff Survey- the first all-Wales Survey since 2013. The Survey provides staff with the opportunity to give us their honest feedback. We will use the results to jointly develop appropriate action plans for the various divisions within NWSSP.

The Welsh Language Standards 2018 were recently announced by the National Assembly for Wales. To help us deliver on these new Standards, Impact Assessment exercises are currently being held across all directorates and service delivery areas throughout NWSSP. This is an important piece of legislation and to find out how NWSSP is preparing to ensure its services are fully compliant read the "Yes Vote" to the Welsh Language Standards article.

I am also delighted to announce that Legal & Risk Services has been shortlisted by the Public Sector Paperless Awards 2018 in the 'Most Flexible Digital System of the Year' category for the implementation of a Virtual Cabinet system for staff. The Virtual Cabinet is a complete electronic document management system where by documents and emails relating to a case are stored within the Virtual Cabinet. This makes it instantly available to users, regardless of where they are based.

In terms of our Procurement Services, a national No Purchase Order/No Payment Policy (P2P) is about to be undertaken within NWSSP and across NHS Wales. Partial implementation of the plan began in June 2018 with full implementation from 1 September 2018. The implementation of a national policy of 'No Purchase Order/No Pay' is an essential and fundamental building block from which the efficiency and effectiveness of the Procure 2 Pay (P2P) process can be developed.

As part of its response to the Parliamentary Review – Welsh Government has published a 10 Year Strategy document "A Healthier Wales: our plan for health and social care". I am pleased to note that within this there is a recommendation which specifically references the work of NWSSP. Review specialist advisory functions, hosted national functions (e.g. NWSSP, NHS Wales informatics Service, Welsh Health Specialised Services Committee, Emergency Ambulance Services Committee) and other national delivery programmes, with the aim of consolidating national activity and clarifying governance and accountability.

This is a positive development for NWSSP, as this provides us with a platform to further develop our programmes of services, to support the delivery of patient care. We will see a greater emphasis on the "once for Wales" approach where this is the preferred option, and the credibility and track record of our positive achievements to date and places us in a healthy position for further expansion. We will continue to strive for excellence as an organisation, as we journey towards our goal of World Class status. The vision that is laid out in the Welsh Government's strategy is welcomed and we plan to fully embrace this as part our future growth and development.

Finally, the 5 July 2018 saw the 70th anniversary of the NHS, which was established and born here in Wales back in 1948. We remain hugely proud of its achievements through the hard work and commitment to all who work within NHS Wales.

Neil Frow
Managing Director



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Legal and Risk Services providing refreshments for the day



Pictured: NWSSP Netball Team



Pictured: The South West Recruitment Team at Matrix House



Pictured: Supply Chain staff at Bridgend Stores



Our staff celebrating at Nantgarw Head Quarters

From us to you: NWSSP celebrates 70 years of the NHS

5 July 2018 heralded the 70th anniversary of the NHS, which was established in 1948 by its founding father Aneurin Bevan, at Park Hospital in Manchester. For the first time, hospitals, doctors, nurses, pharmacists, opticians and dentists were brought together under one umbrella to provide services free at the point of delivery.

The 70th anniversary provided NWSSP with the opportunity to celebrate the achievements of one of the nation's most loved institutions and to look at the wide array of opportunities being created by advances in science, technology and information, and to say a special thank you to the extraordinary NHS staff, volunteers, charities, patient groups and others who are always there to greet, advise and care for us 24/7.

With this mind, our communications team planned a number of activities and engagement events with staff which ran through until 5 July. 70th anniversary poster displays and web pages were created as reference points for colleagues informing them of our plans and how they could be involved in the celebrations. Our social media channels were fully utilised with the Shared Services Twitter account posting 70 tweets, - starting from April and leading up to 5th July, which highlighted the milestones and successes within the NHS and by our NHS Wales partners since its inception.

Themed videos were produced and shared via Twitter, LinkedIn and YouTube which featured messages from our staff, services and NWSSP Managing Director, Neil Frow.

Furthermore, a 70th anniversary inter-NHS Wales netball tournament was held at University of Wales, Pontypridd, with colleagues from NWSSP, Welsh Ambulance Services Trust and Aneurin Bevan and Cardiff & Vale University Health Boards respectively. An action packed evening saw Aneurin Bevan University Health Board run out deserved winners against Cardiff & Vale University Health Board in the final. Over £150 was raised from the tournament with all proceeds donated to the Wales Air Ambulance.

The 5 July saw a number of themed parties held across our offices in Wales with staff dressing up as different NHS professionals, holding tea parties and raffles whilst donating any monies raised to designated charities in the process. At our Matrix House office, Swansea, colleagues from Shared Services Partnership and Public Health Wales, the 'Matrix Sound Choir' joined together in front of a large audience and held a commemorative afternoon of singing a range of songs from the 1940's to the present day.



Pictured: Matrix Sound Choir



Pictured: The South West Recruitment Team at Matrix House



Pictured: Health Courier Services Staff



Pictured: The South East recruitment team at Companies House

NWSSP Managing Director, Neil Frow:

"I am privileged to lead the Shared Services Partnership during the 70th anniversary of the NHS as we all recognise the important role that Shared Services play in supporting critical frontline healthcare delivery across Wales. Partnership working, with a strong focus on customers, have been two of our main drivers behind the success of the Shared Services Partnership's journey to date. However, key to our success has been the hard work and dedication shown by our staff. I would like to take this opportunity to personally thank every member of staff for your continued support without which the frontline NHS would simply not run. I hope you can join in with the various celebrations and events that are being held over the next few weeks. Penblwydd Hapus, Happy Birthday NHS."



Pictured: Neil Frow

70
YEARS
OF THE NHS
1948 - 2018

Legal & Risk Hold Development Day

Legal & Risk Services recently held a 'Development Day' which was held at the All Nations Centre, Cardiff. A packed agenda saw NWSSP's Managing Director, Neil Frow, opening proceedings with an address to attendees which provided an update on the latest developments within Shared Services.

This was followed by individual legal team updates which saw 10 minute presentations by each team highlighting members of the team, hot topics within their area of law and lessons learnt. This was followed by a superb 'VC tips and tricks' session presented by colleague Dawn Benning which in turn led into a 'Mindfulness in the workplace' presentation by Mindfulness Trainer Vishvapani Blomfield who provided meditation techniques to help staff with stress within the workplace.

The day was brought to a close by a presentation from Darren Davies, Communications Manager, on websites and social media. This provided staff with the opportunity to brainstorm and provide ideas on how to utilise social media for the department.

With the introduction of a large number of new staff to the department this was also an excellent opportunity for staff to network with the team within the different teams. The day was well received by colleagues within the department and was a great opportunity for staff to share ideas and network with other staff.



Legal & Risk are shortlisted for Paperless Awards

Legal & Risk Services has been shortlisted by the Public Sector Paperless Awards 2018 in the 'Most Flexible Digital System of the Year' category for the implementation of a Virtual Cabinet system for staff.

Virtual Cabinet (VC) is a complete electronic document management system where documents and emails relating to a case are stored within the VC. The requirement for staff to be on-site in order to work has been removed and all incoming post is scanned into VC within a day of receipt and sent to the intended recipients in-tray via a "task".

This makes it instantly available to users, regardless of where they are based.

PAST

NOW



NHS Wales Staff Survey 2018

The survey was launched on 11 June 2018. The purpose of the survey is to provide a full analysis of the organisational climate for the NHS Wales workforce; while also giving staff the opportunity to **#TellItHowItIs**.

With our employees honest feedback, NWSSP can use the results to improve working conditions and their overall working life within the NHS. Independent health research company, Quality Health, will be administering the survey and will be responsible for collecting and analysing the responses. Staff are able to complete the survey online through Quality Health's secure survey portal, which will be accessed via the Electronic Staff Record (ESR). Before completing the survey, staff are required to provide their NHS Wales payroll number as a unique reference number, however it is important to point out that the survey is anonymous and confidential.

NHS Wales Staff Survey and Social Media

The NHS Wales Staff Survey also has 2 social media channels which will further keep you up to date with latest news via Twitter and [YouTube](#).



Access via the ESR App

The Survey is also available to be undertaken via the ESR App. To download the ESR App please go to your mobile device providers App Store, search for 'MyESR' and download the App to your device.

In order to gain access to ESR from your mobile device you will firstly need to:

- Log into ESR from a PC in work.
- Select '120 Employee Self-Service' from the left hand menu.
- Scroll to the bottom of the page.
- Under the 'My Access' heading, select 'request internet access'.
- This will give staff authorisation to immediately log in to ESR (with your normal log-in details) via the app.



Legal & Risk Services (L)Excel in Audits

High praise has been given to Legal & Risk Services for outcomes in respect to 2 recent audits for Lexcel and the Customer Service Excellence (CSE) respectively.

Lexcel is the Law Society's legal practice quality mark for practice management and client care.

The auditor highlighted a number of areas of good practice including; having a thorough system of reviewing policies and procedures, its excellent understanding and application of GDPR, its detailed error reports and the commitment from staff for continuous improvement and its effective staff recognition scheme.

Legal & Risk Services also obtained the UK Governments' Customer Service Excellence award where the CSE auditor not only highlighted a number of good practice areas, but awarded the service 2 areas of 'compliance plus' for "...going the extra mile in the way you consult and inform customers" and "...making the great effort to identify customer needs, which can be quite complex, at the first point of contact and deal with possible outcomes from a customer perspective."

Comments received by the auditor while interviewing clients included:

"They (Legal & Risk) provide an excellent service. The standard of advice is always of the highest quality. Always reliable."


"Highly professional. We have never been let down. They deal with all issues in a correct and timely fashion."

"Superb! Always go beyond that which you (Legal & Risk) are expecting. Even with the most complicated cases they manage to give very sound clear accounts."

Congratulations go to all staff within Legal & Risk for their recent efforts, including the staff that prepared and managed both audits: Lexcel: Lowenna Taylor, Charlotte Bayliss and Lucy Clarke. Customer Service: Gareth Rees, Ross Flay and Gemma Cooper.



Lexcel
Practice Management Standard
Law Society Accredited



NWSSP Teams Shortlisted for Prestigious Awards

Congratulations to the Workforce Information team, part of Workforce, Education and Development Services and the Service Improvement team, Employment Services, who have been shortlisted for individual awards in the Healthcare People Management Association (HPMA) national awards.

The Workforce Information team developed a Wales Workforce Performance Dashboard that focuses on those high-level workforce indicators known to be critical to organisational performance (patient outcomes and experience).

To address this need the Workforce Information team developed a suitable interactive dashboard using Microsoft Software.

The dashboard has familiar controls and views and reports on Key Performance Indicators (KPIs) such as:

- 12 month rolling Sickness Absence.
- Variable Pay and Agency Pay.
- Advertised Vacancies.
- Turnover Rate.
- Engagement Index.
- full time equivalent Workforce Change.
- Annual Appraisal Rate.
- Statutory & Mandatory Training.
- Roll out of ESR self-service.

The Workforce Information team collate and analyse data supplied by the Workforce Information teams within each organisation on a monthly basis and use this data to populate the dashboard. The dashboard provides the functionality to look at key metrics for NHS Wales and by individual organisations which allows organisations to benchmark against NHS Wales and other organisations.

The dashboard incorporates the ability to view data over time and by staff group. The data and graphs contained within the Workforce Performance Dashboard are now regularly used by organisations to populate their local reports and papers and used by Welsh Government to help inform and drive change.

Service Improvement Team have been shortlisted for their work in improving the process around Certificates of Sponsorship (CoS) for Medical & Dental Trainees.

The project, therefore, was to establish a process that allowed non-European Economic Area trainees on Tier 2 visas to be considered alongside UK or European Economic Area applicants and will not be subjected to the Resident Labour Market Test, and therefore eligible in the first recruitment round, and reduce the costs for NHS Organisations and the trainees as they no longer need to re-apply for each rotation.

Following successful dialogue with the Home Office during the summer of 2016 an implementation group of representatives from Medical Workforce teams in NHS Organisations across Wales and the Wales Deanery was established to agree a process with a target date for implementation of Autumn 2016.

The group agreed the NWSSP process amendment proposal following which NWSSP produced a Memorandum of Understanding along with a completed process map, relevant checklists and request forms to facilitate the new process.

Implementation was successfully concluded in swift timescales of October 2016 following which all stakeholders received regular KPI updates to monitor impact and outcome of the project Claire Harris, Service Improvement Officer who managed this Certificate of Sponsorship project and Paul Thomas, Director of Employment Services, will make a presentation to a panel of judges who will decide on the overall winner in this category. Fingers crossed and best wishes to all involved!



Hospital Grounds to be Smoke-free in Wales by Summer 2019

Wales is set to be the first country in the UK to extend its smoking ban to outdoor areas, with smoke-free areas expected to be in place in hospital grounds, school grounds and playgrounds by summer 2019.

Strengthening the laws around smoking in public in Wales will further protect non-smokers from second-hand smoke and de-normalise smoking for children and young people.

While most hospitals already have no smoking policies in their grounds, it is currently difficult for staff to enforce this.

Health Secretary, Vaughan Gething, has visited the maternity unit at Glan Clwyd Hospital, where staff told him they had received complaints from mothers about people smoking outside the hospital when they enter and leave with their young babies.

The Hospital Management Team has also received complaints about people smoking at the newly refurbished main entrance and at other entrances across the site.

The changes will make it illegal to smoke in the hospital grounds, with legal backing for fines to be issued to smokers breaking the rules, therefore improving the environment for patients, visitors and staff.

Smoking contributes most to the current burden of disease in Wales, causing approximately 5,450 deaths each year and costing the NHS an estimated £302m annually.

Support is at hand for people who wish to give up smoking. The Welsh Government's Tobacco Control Delivery Plan commits to helping more people to quit by encouraging the use of integrated smoking cessations services, and strengthening the referrals to these services, particularly for groups with high-smoking prevalence.

The NHS offers free help and advice to people wanting to give up smoking through [Help Me Quit](#).

The changes to the smoke-free legislation will be introduced under the Public Health (Wales) Act 2017, which was passed by Assembly Members last year.



Meals to Matrix

NWSSP donated a massive 61.8kg worth of food to the Trussell Trust, which runs Swansea Foodbank. They were delighted with the donation and when NWSSP staff visited, they discussed how they run the foodbank. On an average week, the foodbank helps approximately 50 individuals, but this number greatly increases to about 100 over the Christmas period.

Items which they desperately need include toiletries, sanitary products, toothpaste and tooth brushes. They also distribute used towels, bedding and second hand clothes.



NWSSP staff plan to continue to support this worthy cause through collecting the above items and will once again have collection boxes throughout the building and have a 'Bring Toiletries for Trussell' week later this year.



“Yes Vote” to the Welsh Language Standards

On 20 March 2018 the National Assembly for Wales voted in favour of the Welsh Language Standards [No7.] 2018. Two key principles underpin the Welsh Language Standards and those are:

- In Wales, the Welsh Language should be treated no less favourably than the English Language; and
- Persons in Wales should be able to live their lives through the medium of Welsh language if they choose to do so.

This means that as an organisation we're now obliged to offer a fully bilingual service to NHS Organisations as our clients, NHS Wales Staff, the public and most importantly of all, patients.

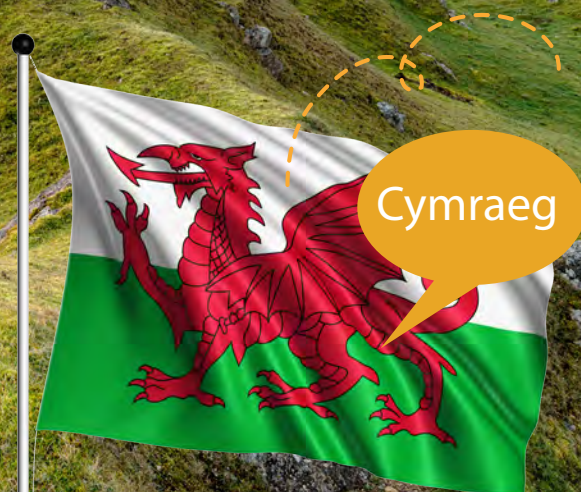
The Standards are separated into 5 categories:

- Service Delivery Standards
- Operational Standards
- Policy Making Standards
- Record Keeping Standards; and
- Standards to deal with Supplementary Matters.

Full details of the Standards can be found by following this link:
<http://www.legislation.gov.uk/wsi/2018/441/contents/made> Currently, we're conducting an Impact Assessment exercise across all directorates and service delivery areas in NWSSP.

Welsh Language Awareness Sessions will be held for each service delivery team during the next 6 months to position ourselves in terms of being able to comply with the Standards and offer a fully bilingual service across all service areas.

If you require further information, please contact Non Richards, the Welsh Language Officer for further details: non.richards@wales.nhs.uk or telephone **01443 848585**



Good Result for the Defendant, but a Lesson Learned for All

The Court ordered the Claimant to pay the Defendant's costs after a Case and Cost Management Conference (CCMC) was vacated at the last minute due to the Claimant's failure to file a bundle at Court.

The Claimant immediately made an application to the Court to vary the Order, so that the parties were to bear their own costs. Within the Application, the Claimant stated that the reason for failing to file a bundle was because the Defendant failed to agree Directions and failed to engage in discussing the budget (by failure to prepare a Precedent R in a timely manner).

In response to the Claimant's Application, the Defendant filed Submissions at Court, to aid the Judge in deciding the Application. The Defendant pleaded:

1. The reason for lack of engagement was because the Defendant was attempting to settle the case (indeed, the case settled within a few days of the vacated CCMC);
2. The Claimant also failed to engage in discussing the budgets by failing to make any submissions in respect of the Defendant's budget;
3. The Notification of the CCMC made it clear that there was an obligation on the Claimant to file a bundle to aid the Judge during the CCMC;
4. It is for the Court to impose sanctions on the parties for failing to discuss the budget;
5. The Claimant had failed to comply with the Pre Action Protocol for the Resolution of Clinical Disputes as no Letter of Claim was served.

The Application was heard before His Honour Judge Phillips. Counsel for the Claimant reiterated the issues raised within the Application and advised that, even if the Judge believes that the Claimant is at fault, there should be no order as to costs as the re-listed CCMC did not take place due to the claim settling, therefore no costs had been wasted.

In response, the Defendant referred the Judge to the Submissions and advised that the costs of the vacated CCMC were wasted as matters had been well prepared. In addition, the Defendant reiterated the fact that the Claimant failed to comply with the Pre Action Protocol for the Resolution of Clinical Disputes and, had they done so, the CCMC could have been avoided in its entirety.



The Judge Ordered the Claimant to pay the Defendant's costs of the vacated CCMC and the Application, which were to be assessed if not agreed

In deciding the case the Judge opined that he would need to consider all of the circumstances of the case, including the efforts of the Claimant to engage the Defendant in discussing the budget, but also the efforts by the Defendant to settle the matter. In this regard, he stated that there was a clear obligation on the Claimant to file a bundle, even if they are not in a position to file all of the requested documents. The Judge stated that a letter could have accompanied the incomplete bundle to explain the reasons for this and the Court could have decided what sanctions to impose, if any, at the CCMC. Most importantly, the Judge laid particular emphasis on the Claimant's failure to follow the Pre Action Protocol, particularly in light of the swift settlement of the claim.

The Judge Ordered the Claimant to pay the Defendant's costs of the vacated CCMC and the Application, which were to be assessed if not agreed.

Whilst this was a very good outcome for the Defendant, it does bring to light the potential consequences of failing to follow the Civil Procedure Rules and Court Orders and should act as a reminder to us all that, if we do not follow the rules, there will be financial implications.





Procurement Services Honoured at National Awards

NWSSP Procurement Services were recently honoured at the prestigious UK National Government Opportunities (GO) awards. The ceremony was held at the Hilton Manchester Deansgate Hotel. The Procurement Services Commissioning team was 'Highly Commended' for 'Innovation / Initiative of the Year Award – (Central Government, Local Government & Other Organisations) for their delivery of the National Collaborative Commissioning Framework Agreement for the residential care of people aged 18+ who need mental health or learning disability support.

The "Once for Wales" collaborative commissioning procurement was a complex initiative, covering 22 Local Authorities and 7 Health Boards in Wales. The Framework went live on the 1st of October 2016 with clear objectives to improve: health and wellbeing; quality and safety assurances; and deliver value for money for the £1 billion spend over the 8-year term.

The Team have worked tirelessly in getting this complex piece of healthcare commissioning into a far more efficient and effective position in previous years. It's also a significant example of cross collaboration and joint working with many agencies including Regulatory Bodies and the third sector.

The framework will continue to develop at pace in supporting Prudent Healthcare principles, Value Based Procurement and support Welsh Government policy direction and legislation, including the Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations (Wales) Act 2015.

For further information, please contact:
Nic Cowley, Head of Sourcing:
nic.cowley@wales.nhs.uk or

Jannine Crees, Senior Category Manager:
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Implementation of the National Non PO/No Pay Policy in NHS Wales

A national No Purchase Order (PO)/No Payment Policy is about to be undertaken within NWSSP and across NHS Wales. Partial implementation of the plan began in June 2018 with full implementation from 1 September 2018. The implementation of a national policy of 'No Purchase Order/No Pay' is an essential and fundamental building block from which the efficiency and effectiveness of the Procure 2 Pay (P2P) process can be developed.

What does 'No PO' mean?

An Invoice is received by an NHS department but does not contain an official Oracle Purchase Order Number.

What does 'No Pay' mean?

Supplier invoice payment delayed until the supplier provides an official oracle purchase order number.

There are a number of benefits such as

- Improved financial control by ensuring the right people authorising, in advance of expenditure being Incurred.
- By using our Oracle system, more goods will be purchase off the catalogue of goods and services for which contracts are in place driving cost savings.
- More comprehensive procurement intelligence is captured through the Oracle system about what and where goods and services are purchased allowing for better future procurement decisions.

- Invoice payments will be processed quicker.
- Faster invoice payments can attract early payment discounts.
- Will reduce back office processing costs.

What are the exceptions to this policy?

There is an agreed list of PO Exceptions whereby Oracle Purchase order numbers are NOT required.

The main ones are:

- NHS invoices,
- Local authority invoices,
- CHC,
- Nurse agency invoices,
- Invoices for orders made from the Pharmacy system.

What can staff do to support?

- Ensure that a Purchase Order number is provided in advance of the goods and services being delivered or received.
- Once the goods and services are received, promptly acknowledge the delivery in the Oracle system by 'receipting' the goods.

Where can you find Oracle Ordering Guidance?

<http://www.procurement.wales.nhs.uk/service/users/enablement/video-links>



Stay Safe – Bomb, Suspicious Mail & Telephone Training

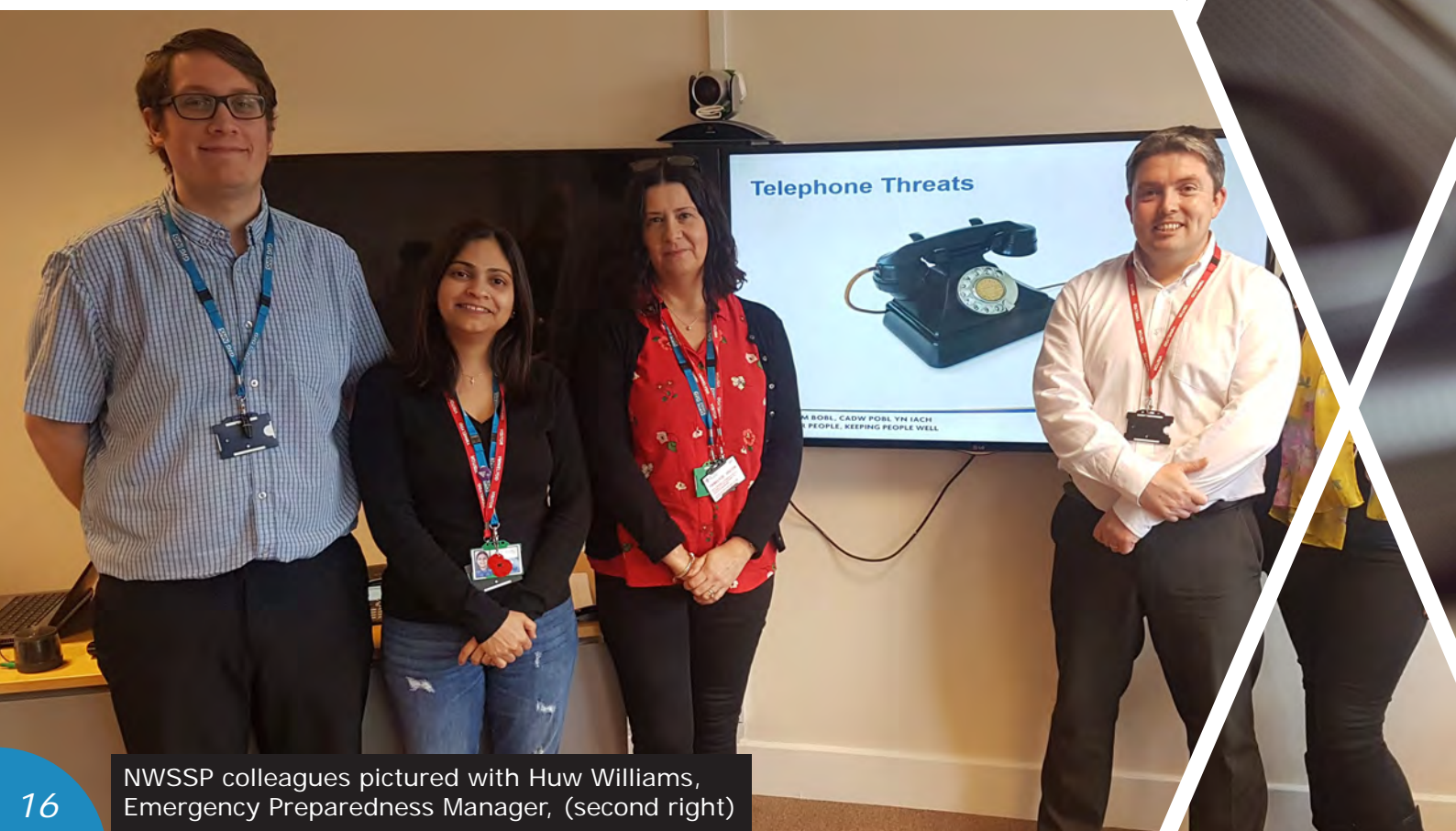
As part of NWSSP's commitment to provide a safe environment for staff and visitors, on 6 April 2018 key frontline staff received specific training on the actions that should be taken if a bomb threat is received or if a suspicious package is identified.

Huw Williams, Emergency Preparedness Manager, and Damian Winstone, Head of Security, Cardiff and Vale University Health Board, took time out of their busy schedules to share their experiences and to train staff on how to Stay Safe.

The first session focussed on "Stay Safe" which is a National Counter Terrorism awareness session, led by a specialist officer from the Wales Extremism and Counter Terrorism Unit (WECTU), which is a collaboration between the four Welsh Police Forces.

The session gave an overview of the terrorist attacks encountered in the UK and abroad which demonstrated the terrorist threat faced by staff and the general public.

Staff were advised that the Police and security agencies are working tirelessly to protect the public but it is also important that communities remain vigilant and are aware of how to protect themselves if the need arises.



NWSSP colleagues pictured with Huw Williams, Emergency Preparedness Manager, (second right)

The session covered:

- National Counter Terrorism Threat Levels.
- Provided an understanding of Hostile Reconnaissance.
- Outlined the importance of Employee Vigilance.
- Informed staff of the UK Government's Stay Safe Message www.gov.uk/government/publications/stay-safe-film

The second session covered:

- How to deal with a Bomb Threat – a Bomb threat is where the organisation receives information relating to the potential placement of an explosive device, for example: A telephone call or letter alleging that a bomb has been placed in a specific location or area;
- How do deal with Suspicious Packages - The discovery of item(s) suspected of being or containing an explosive device, of which no warning has been received, includes letter bombs and car bombs.

Paula Jones, Health & Safety Manager said:

"The training was very informative and reminded us all that security is every ones business, just like health and safety. The question to ask yourself when you are out and about and you see something or someone acting suspicious 'ask yourself what's going on, is it out of the ordinary, it's your right to report it."



RUN



HIDE



TELL

From left: Roger Martin, Darren Jones, Paul Dunn and Paul Davies



North Wales Supply Chain Staff Continue to Learn and Develop

Colleagues Darren Jones, Paul Dunn, Paul Davies, Roger Martin and Jason Owens have now achieved their Foundation Apprenticeship in Warehouse & Storage Level 2 Framework Certificate.

In order for the learners to achieve their Framework, they committed their learning to achieve 4 elements, these being NVQ Warehouse & Storage Level 2, Essential Skills Application of Number Level 1, Essential Skills Communication Level 2 and Employee Rights and Responsibilities (ERR) Level 2.

All of the learners displayed motivation and commitment to achieve their qualifications, at times stretching and challenging themselves to complete certain requirements.

Mike Burns, Regional Supply Chain Manager at Denbigh Stores stated:

"I would like to take this opportunity to congratulate the staff on their achievement as this demonstrates their commitment to supporting their own development in alignment with their Personal Development Plan as part of the Personal Appraisal Development Review process and also supports the Organisations Strategic Objective to have a appropriately skilled workforce."



NEW UNIT OPENS

During May a £1.5m Centre designed to transform care and support for people living with dementia was launched by Cwm Taf University Health Board.

The new facility promotes a move away from hospital based care and places the focus on how people with dementia can live well within the community if they have the right level of support in place.

The official opening of the Health and Wellbeing Centre took place on 23rd May and Ashleigh Jones and Gareth Tidmarsh (both Assistant Procurement Business Officers) at Cwm Taf Local Procurement Office were invited to attend given the strong relationships they have built up with staff involved at the new unit.

Both Ashleigh and Gareth commented on how "less clinical" the unit compares with other Health Board buildings and wish to continue to provide World Class support to staff at the centre.



Terri at the Royal Wedding

Being a volunteer member of the biggest Air Cadet Squadron in Wales and the Royal British Legion in Swansea does have its moments.

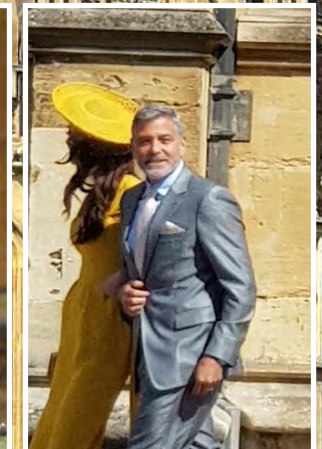
When you commit to being part of two different charities as well as supporting numerous other charities and their charitable events (RAFA, SSAFA, WRU Injured Players and Maggie's to name a few), it can be tiresome. Not that we mind doing it, "its for the Children" or "for the veterans who served" or "for the Players/Patients support and treatment/rehabilitation" we tell ourselves over and over again. You wonder whether all the effort that you put in is being noticed, let alone being appreciated.

Then the call came through from the Lord Lieutenant inviting four of us from the squadron to attend the Royal Wedding in recognition of the Charity work and Community Support we provide.

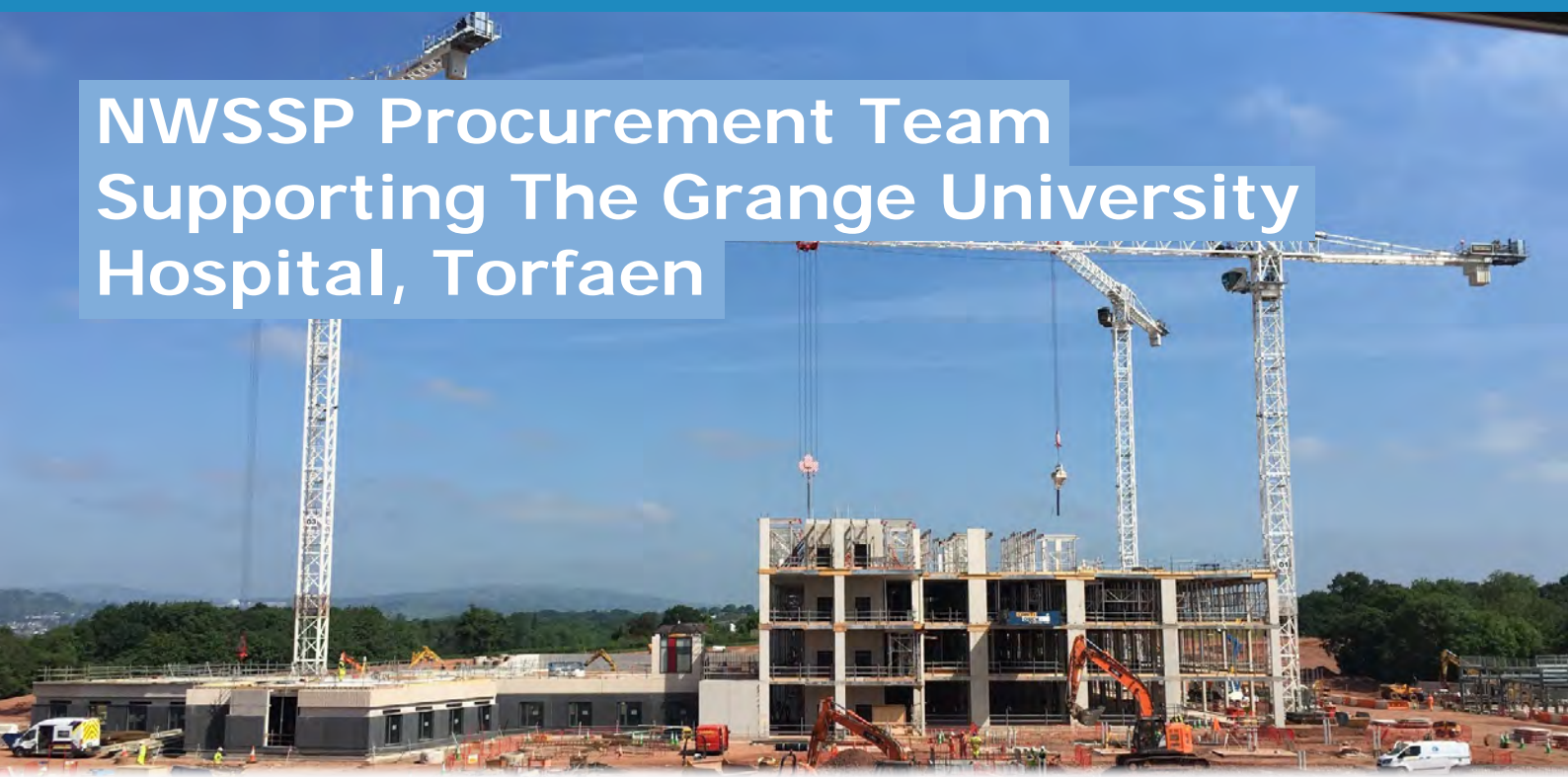
On arrival we were presented with our wedding favours & order of service, then a short stroll to the grass verge directly at the side the chapel where we set up our chairs to watch all that is going on.

The guests start to file down. The celebrities I spot are George & Amal Clooney, then Gabriel Macht (Harvey), Rick Hoffman (Lewis Litt), Patrick Adams (Mike Ross), Gina Torres (Jessica Pearson) and Sarah Rafferty (Donna) from Suits, Oprah & Serena, David Furnish, Elton and James Corden to name a few closely followed by The Royal family. The service commences and we sing along to the hymns and follow proceedings. Pop! The Prosecco is opened; a toast to the Happy Couple as they ride past.

What a fabulous day, what an absolute honour to be chosen to attend. A once in a lifetime opportunity never to be forgotten.



NWSSP Procurement Team Supporting The Grange University Hospital, Torfaen



The building of The Grange University Hospital is progressing rapidly, with the construction in the Diagnostic and Treatment Block having reached floor level 3 (there are 5 floors in total i.e. levels 0-4). The capital costs of the project are c£350m. Some of the critical milestones have already been achieved, particularly the progressing of substructures with 3 tower cranes having been erected to progress the superstructure of the Treatment and Ward Blocks, and the Energy Centre.

A new roundabout is now open to contractor traffic and preparatory work to construct a Toucan crossing has been concluded.

The Grange will include the following services:



Emergency Department
(Major & Resus)



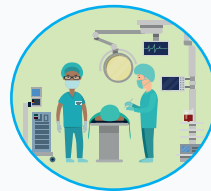
All Emergency
Surgery & Trauma



Obstetric Inpatients &
High risk births



Children's
Assessment Unit



Major &
Comorbidity
Surgery



Emergency
Assessment Unit



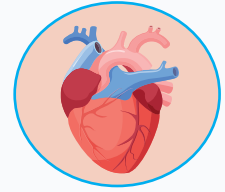
Neonatal Intensive
Care Unit & Special
Care Baby Unit



Paediatric Inpatients
& Surgery



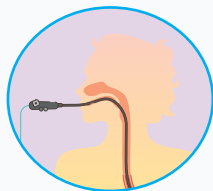
Critical Care



Cardiology Inpatients &
Acute Cardiac Unit



Diagnostics



Emergency Endoscopy



Hyper Acute Stroke



Acute Medicine

The Procurement team based on site at Llanfrechfa is now fully resourced. Rachel Pember, Senior Category Manager started in November 2017 and shortly after in January 2018 Heather Walters, Category Manager joined her. Gemma Spencer, Senior Category Officer joined the team on the 8th May. Throughout June interviews took place to recruit three Category Officers and the team have been successful in appointing to all three posts, Rhianne Pollard, Cally Young and Andrew Roberts and they will be joining the team during July 2018.

The team are continuing to work closely with Aneurin Bevan University Health Board (ABUHB) Divisional staff to develop the equipment schedules for the new hospital, this also includes identifying equipment which can be transferred in from existing ABUHB hospital sites, completion of the equipment/transfer lists is June and work will then commence on Procuring of the Group 2 equipment. (Group 2 equipment identified as "Equipment that the Health Board will purchase for the contracting company Lang O'Rourke to install/fit" i.e. Noticeboards, Dispensers, wall mounted equipment).

The Equipment Budget is c£26m of which £6.6m is allocated to Radiology and £5.7m to the Interventional Suite. The equipment list has over 65,000 lines with over 850 different items. The construction is due for completion in Autumn 2020 and the hospital is due to open in Spring 2021.



Less Reliance on Hospitals & More Care Closer to Home – Health Secretary Outlines Revolution in Wales' Health & Social Care

Health and Social Services Secretary, Vaughan Gething, has outlined major changes to the way NHS and social care is organised in the future, bringing more care closer to home, with less reliance on hospitals.

The proposals are set out in the Welsh Government's long-term plan for the future of health and social care in Wales, A Healthier Wales, which focuses on providing more joined-up services, in community settings - removing many of the current frustrations expressed by those both using and working within the system.

In the future people will only go to a general hospital when it is essential. The intention is to create even better care locally, with support and treatment available across a range of community-based services. This shift will mean that when hospital based care is needed it can be accessed more quickly,

The changes will begin immediately, with a £100million Transformation Fund to support the implementation of the plan. The funding will be targeted at resources to speed up the process, including the development of new integrated prevention services and activities in the community.

This is the first time Welsh Government has set out a shared plan for health and social care. The aim is to see a shift from healthcare which focuses on treating people when they become unwell, to one that provides services which support people to stay well, lead healthier lifestyles and live independently for as long as possible.

There will also be more focus on seamless services, which are designed to fit around the individual. Information will be shared between services and providers, allowing a smoother patient experience. This will also allow those with the greatest need to be treated first and make the most effective use of resources.

The plan also commits the Welsh Government to increasing investment in digital technologies and to support and develop the workforce, including unpaid carers and volunteers.

This is seen as a positive development for NWSSP, as this provides us with a platform to further develop our programmes of services, to support the delivery of patient care. We will see a greater emphasis on the "once for Wales" approach where this is the preferred option, and the credibility and track record of our positive achievements to date, places us in a healthy position for further expansion. We continue to grow and develop as an organisation, as we journey towards our goal of World Class status. The vision that is laid out in WG's strategy is welcomed and we plan to fully embrace this as part our future growth and development.



IN PARTNERSHIP

Adding Value Through Partnership

Summer 2018

If you have any news items for inclusion within "In Partnership" please contact Nathan Williams, e-Communications Officer

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