



## Case Study

# COVID-19 Vaccination eLearning Training Programme

### Background

The development of COVID-19 vaccines required fast and effective learning for vaccinators to ensure the safe delivery of the vaccine to as many of those eligible as possible through mass vaccination programmes.



### What happened?

NHS England, Scotland, Northern Ireland, and Wales joined forces in the development of the COVID-19 Vaccination eLearning programme. This training would provide the health and care workforce involved in the national COVID-19 vaccination programme with the knowledge they needed to confidently promote a high uptake of the vaccine and deliver the vaccine programme effectively.

The Digital Learning team worked at pace to configure these modules for open-access through the Learning@Wales platform along with some additional training modules that NHS Wales had identified as essential for the vaccinators in Wales.

## ✓ Key learning?



Membership of the All Wales group responsible for implementing the vaccination programme was key to ensure new vaccine information was immediately updated and made available to mass vaccinators.

The four-nation approach ensured there was continuity and no variation of service delivery and patient care across the UK.

Due to potential contraindications and the impact the national flu vaccines programmes may have on the vaccine were also considered and incorporated into the eLearning.

Communication to potential vaccinators on where to find and quickly complete the training were also developed to assist the mass vaccination programme.

## What benefits were realised? ✓

The mandatory training modules were open-access and readily accessible by eligible vaccinators across Wales. NHS Wales organisations and Welsh Government could monitor vaccination training completions to ensure staff were appropriately trained and therefore compliant to engage in the mass vaccination programme.

The learning material could be adapted following the release of each vaccine as they were released i.e., Oxford/AstraZeneca; Pfizer/BioNTech; Moderna.

As at January 2022, circa 51,000 learning activities had been accessed and completed by vaccinators in Wales.



## ✓ Future / next steps

In August 2021, the annual flu programme eLearning modules were updated to include COVID-19 information.

Digital Workforce will continue to particulate in the all Wales meetings and will prioritise any additional vaccine specific training programmes should they arise. The booster campaign has seen a further increase in vaccinators needing to access the training.