

Joint Staff Briefing

All Wales Review of NHS Laundries

Date: 20th June 2017

Hello!

Welcome to the first in what will hopefully be a series of joint briefings to all NHS Wales laundry staff.

It is a joint briefing produced by both NHS Wales Shared Services Partnership (NWSSP) and our trade union partners.

Who are NWSSP?

NWSSP is a hosted organisation delivering a range of services to Health Boards and Trusts that support and share best practice in the NHS in Wales.

Who are our trade union partners?

We are closely engaged with representatives from UNISON, UNITE and GMB who are continually provided with updates and briefings from the project board.

Why is there a review?

There are three key objectives to this review:

- The first key objective to look at our existing five laundry sites in Wales and review their current condition and performance.
- The second key objective is to see if there are any gaps which would prevent our laundry services achieving and complying with the new standard for Linen Services which we must comply with. You will see much more of this new standard, called **BS14065**, in the future. The Welsh Government issued new guidance in February 2017 which is why this review is so timely.
- The third key objective is to consider any recommendations, based on evidence from this review, to ensure laundry services are sustainable and fit for purpose in the future. Recommendations will be discussed in partnership with laundry staff and trade union representatives.

Timelines

The first project group meeting was held in **December 2016** with representatives of the NHS in Wales, trade union involvement and NWSSP.

Throughout **June and July 2017** we will need to visit each laundry to complete a conditions appraisal. This will look at each laundry's current condition and performance and whether they are capable of achieving the new standard BS14065.

In order to ensure the visit is a success, we will be engaging with on-site managers and staff. Please be assured that that this is an appraisal of the laundry equipment and facilitates and is not an appraisal individual staff.

These visits will provide further supporting information that will help NWSSP put together a business case in the **Autumn of 2017** outlining any improvements or recommendations if necessary.

The project and consultant team will make every effort to keep disruption to a minimum throughout the visit and will also look to give as much notice before attending.

Whose included?

- Ysbyty Glan Clwyd Laundry Services– Betsi Cadwaladr University Health Board;
- Glangwili General Hospital Laundry Service – Hywel Dda University Health Board;
- Llansamlet Laundry Service– Abertawe Bro Morgannwg University Health Board;
- Church Village (old East Glamorgan Hospital) Laundry Service –Cwm Taf University Health Board;
- Llanfrechfa Grange 'Green Vale' Laundry Service – Aneurin Bevan University Health Board.

Communications

In partnership, we hope to give you regular joint updates as and when we have news for you.

In addition NWSSP have set up a dedicated section on their Intranet site which you can access via [Laundry Information Webpage](#)

We fully understand that many laundry staff do not have direct or timely access to computers to access this information, so there will be an expectation that local managers will make this information, especially FAQs, diary and project updates available in hard copy on noticeboards and rest room areas.

If you require any further information in relation to the visits to each laundry site or you have any general queries in relation to the project review then please contact your Laundry Manager or your Trade Union partner.